

QM Web Site



Quality Management Resources

The World Meteorological Organization (WMO) site provides access to the following publications on aspects of implementing quality management systems and other relevant information.

- [WMO - Public Weather Services \(PWS\) Guidelines](#)
- [QMS for National Meteorological and Hydrological Services \[PDF\]](#)
- [Guide to Practices for Meteorological Offices Serving Aviation \[PDF\]](#)
- [Guide on the Quality Management System for the Provision of Meteorological Service for International Air Navigation \[PDF\]](#)
- [Guidelines on Quality Management Procedures and Practices for Public Weather Services \[PDF\]](#)
- [Guidelines for the Education and Training of Personnel in Meteorology and Operational Hydrology \[PDF\]](#)

Other sites that provide valuable insight into the ISO 9001: family of standards plus additional guides:

- [WMO Quality Management Framework](#)
- [The International Organization for Standardization \(ISO\)](#)
- [Praxiom Research Group Pty Ltd](#)

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- [Quality Management](#)
- [QM Resources](#)
- [QM Tools](#)
- [QM Publications](#)

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- [Quality Management for Aviation](#)
- [Marine Meteorology and Oceanography](#)
- [Agricultural Meteorology](#)
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Publishing tools
Partnership
Themes
Vacancies
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World Weather Research Programme (WWRP)

+ Applications of Meteorology Programme (AMP)

+ Hydrology and Water Resources Programme (HWRP)

Education and Training Programme (ETRP)

+ Technical Cooperation Programme (TCOP)

Regional Programme (RP)

WMO Space Programme (SAT)

Disaster Risk Reduction Programme (DRR)

Co-sponsored programmes

Summary

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Integrated Flood Management (IFM) Helpdesk

Hydrological Information Referral Service (INFOHYDRO)

Severe Weather Information Centre (SWIC)

World AgroMeteorological Information Service (WAMIS)

World Hydrological Cycle Observing System (WHYCOS)

WMO Information System (WIS)

WMO Integrated Observing System (WIGOS)

World Weather Information Service (WWIS)

Message from webpage



To gain access to the WMO Quality Management Website, please send an e-mail to QualityManagement@bom.gov.au and provide the following information: • Your full name | • The National Meteorological and Hydrological Service where you are employed, or if you work at the WMO Secretariat, please indicate that instead | • Your position | • Your e-mail address. You will be contacted within 36 hours by return e-mail and once your request is confirmed, you will be provided with the necessary username and password details.

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WWRP

AMP

HWRP

ETRP

TCOP

RP

SAT

DRR

Co-sponsored programmes

IPCC

WCRP

GCOS

GOOS

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gcoss.wmo.int

gsics.wmo.int

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severeweather.wmo.int

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Forecasts, warnings and latest weather observations.

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Water

Water data, reports and forecasts, including flood warning and hydrometeorological services.

Tropical Cyclones

Tsunami Warnings

UV & Sun Protection

Marine and Ocean

Water and the Land

National Weather Services

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Registered User Services

Commercial Weather Services



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Forecast for Wednesday

Sydney	21°	Partly cloudy.
Melbourne	22°	A little late rain.
Brisbane	25°	Fine.
Perth	22°	Mostly sunny.
Adelaide	20°	Rain clearing to a shower or two.
Hobart	18°	Becoming cloudy.
Canberra	20°	Partly cloudy.
Darwin	33°	Possible afternoon shower.

Latest Weather

	°C	Rain since 9 am
Sydney	13°	0.2 mm
Melbourne	15°	0.0 mm
Brisbane	15°	0.2 mm
Perth	15°	0.0 mm
Adelaide	15°	0.2 mm
Hobart	10°	0.2 mm
Canberra	7°	0.0 mm
Darwin	27°	0.0 mm

Go to weather for...

or Click map to link to weather area



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Features (all features)



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[Australian Alps Weather portal](#)

News (all news)

- [Latest Media Release](#)
- [Latest ENSO Wrap-Up](#)
- [Annual Climate Summary 2010](#)
- [Bureau Annual Report 2009-10](#)
- [Tsunami event summary, 11 March 2011](#)

Service Announcements

Changes to routine services

Climate Change

Observed changes in the Australian and global climate



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- [ABOUT THE WMO](#) (Home)
- [AUSTRALIA'S ROLE IN THE WMO](#)
- [WMO OPERATIONAL INFORMATION](#)

[CLIMATE ACTIVITIES IN THE WMO](#)
[QUALITY MANAGEMENT](#)



World Meteorological Organization

The WMO is a specialised agency of the United Nations. Its purpose is to facilitate international cooperation in the establishment of networks of stations for making Meteorological, hydrological and other observations; and to promote the rapid exchange of meteorological information, the standardization of meteorological observations and the uniform publication of observations and statistics. It also furthers the application of meteorology to aviation, shipping, water problems, agriculture and other human activities, promotes operational hydrology and encourages research and training in meteorology.

The World Meteorological Organization coordinates global scientific activity to allow increasingly prompt and accurate weather information and other services for public, private and commercial use, including international airline and shipping industries. WMO's activities contribute to the safety of life and property, the socio-economic development of nations and the protection of the environment.



Australian Government
Bureau of Meteorology

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The server www.bom.gov.au at access (Note copyright)
requires a username and password.

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without a secure connection).

User name:

Password:

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wmoqm

Password:

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[CLIMATE ACTIVITIES IN THE WMO](#)

[QUALITY MANAGEMENT](#)



Quality Management

What is Quality?

In an ISO 9000 context, the standardised definition of quality refers to all those features of a product (or service) which are required by the customer that is fit for purpose.

What is Quality Management?

Quality management includes the coordinated activities that organisations use to direct, control, and coordinate quality. These activities include formulating a quality policy and setting quality objectives. They also include quality planning, control and assurance to achieve continuous improvement.

What is a Quality Management System?

A quality management system is a set of interrelated or interacting elements that

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QUALITY MANAGEMENT

- [Quality Management](#)
- [QM Resources](#)
- [QM Tools](#)
- [QM Publications](#)

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- [Aeronautical Meteorology](#)
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- [Quality Management](#)
- [QM Resources](#)
- [QM Tools](#)
- [QM Publications](#)



Themes

- [Aeronautical Meteorology Quality Management for Aviation](#)
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[Bureau Home](#) > [WMO](#) > [Quality Management](#) > **Quality Management Tools**

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- [AUSTRALIA'S ROLE IN THE WMO](#)
- [WMO OPERATIONAL INFORMATION](#)

[CLIMATE ACTIVITIES IN THE WMO](#)
[QUALITY MANAGEMENT](#)



Quality Management Tools

ISO 9000 Quality Management Standard Documentation

ISO 9001:2008 Quality Management Systems - Requirements



ISO 9000:2006 Quality Management Systems - Fundamentals and Vocabulary



ISO 9004:2000 Quality Management Systems - Guidelines for Performance Improvement



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- [Quality Management](#)
- [QM Resources](#)
- [QM Tools](#)
- [QM Publications](#)

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ISO standard documentation may be purchased on the [ISO publications on-line store](#).

- Marine Meteorology and Oceanography
- Agricultural Meteorology
- Public Weather Services

QM Audits

- [Internal Audit Procedure \[PDF\]](#)
 - [Implementation & Audit Schedule \[XLS\]](#)
 - [Key Components to Achieve High Quality Audit Outcomes \[JPG\]](#)
 - Records Management Guide
-

QM Planning Templates

- Overview [pdf](#) | [doc](#)
- ICT Considerations [pdf](#) | [doc](#)
- Statement of Requirements [pdf](#) | [doc](#)
- Plan [pdf](#) | [doc](#)
- Acceptance [pdf](#) | [doc](#)
- Status [pdf](#) | [doc](#)
- Task [pdf](#) | [doc](#)

Quality Management Publications

WMO Technical Publications

[WMO Technical Regulations \(WMO Publication 49\) Volume IV - Quality Management \[PDF\]](#)



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- [Quality Management](#)
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[Meetings](#)
[Publications](#)
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Aeronautical Meteorology Training Links

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QUALITY MANAGEMENT FOR AVIATION

- QMS Pilot Project - Tanzania - 2008/2009/2010

Documentation, Templates and Lessons Learnt

[English](#) (revised version)
[French](#)
[Spanish](#)
[Russian](#)

- USEFUL PUBLICATIONS

[WMO-No. 1001](#)  [English](#) - [French](#) - [Spanish](#) - [Russian](#)

[ISO-9001-2008](#) <http://www.praxiom.com/iso-9001.htm>

[Quality Manual, Aviation Weather Services](#)
Bureau of Meteorology, Australia, [PDF file](#)

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You can discuss any issue here.

Add a new discussion topic

Page: 1 2 (Next)

Discussion	Started by	Replies	Last post
Customer	 Linda Kaoury	1	Dionte Gilmer Mon, 3 Oct 2011, 01:11 PM
Internal Audit.	 Abayomi Ajala	2	Dionte Gilmer Mon, 3 Oct 2011, 01:09 PM
Who should become a Lead Auditor	 Simon Gonzales	2	Linda Kaoury
Six Sigma - Creating A Common Language	 Kimberlee Cram		
Minor Deficiencies	 Linda Kaoury		
Quality Objectives for Manual Creation	 Simon Gonzales		
Calibration Control	 Simon Gonzales		
Regulatory Audit Authority	 Linda Kaoury		

Regulatory Audit Authority
Calibration Control
Creation
Quality Objectives for Manual
Minor Deficiencies
Common Language
Six Sigma - Creating A

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Page 1 of 187

1234567811215176101>Last>

ISO 9000, ISO 9001, and ISO 9004 - Questions and Discussions - Discussion Threads

Forum Tools

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Discussion Thread Title / Thread Starter		Rating	Last Post or Poll Vote	Replies	Views
'Sticky' (FAQ) General Information Discussion Threads					
	FAQ Thread: Why do so many ISO 9001 implementation programs fail? (1 2 3 4 5 6 ... Last Page) Sidney Vianna started this discussion on 26th May 2011		24th September 2011 01:59 PM by Jennifer Kirley	137	6,207
	FAQ Thread: Poll: What are your 'Quality Objectives'? (1 2 3 4 5 6 ... Last Page) ccochran started this discussion on 16th January 2007		19th September 2011 07:38 AM by Sardokar	114	40,435
	FAQ Thread: What should be changed in the ISO 9001:2015 Standard? (1 2 3 4 5 6 ... Last Page) Sidney Vianna started this discussion on 23rd October 2008		19th August 2011 01:25 PM by vanputten	205	22,102
	FAQ Thread: ISO 9001 Implementation and Certification - 6 Years of Advice (1 2 3 4 5 6 ... Last Page) mikeb started this discussion on 17th October 2005		16th May 2011 12:57 PM by filsford	217	32,403
	FAQ Thread: Where to Start to Implement ISO 9001? (1 2 3 4 5 6 ... Last Page) QualityKey started this discussion on 4th March 2009		30th April 2011 03:35 PM by QualityKey	148	25,677
	FAQ Thread: Permissible Exclusions - ISO 9001 (1 2 3 4 5 6 ... Last Page) KWalls - 2008 started this discussion on 13th December 2006		31st January 2011 02:41 AM by Colin	155	31,744
	FAQ Thread: Poll: How many sentences does your Quality Policy statement contain? (1 2 3 4 5 6 ... Last Page) qcman started this discussion on 6th October 2006		19th August 2010 01:36 PM by António Vieira	80	31,966
	FAQ Thread: Now you can complain to the ISO organization Howard Atkins started this discussion on 9th March 2010		19th April 2010 10:39 AM by Brunetta	5	2,396
	FAQ Thread: Poll: ISO 9001 - Snake Oil? A discussion of the validity/value of ISO 9001 (1 2 3 4) Marc started this discussion on 7th February 2002		18th March 2010 08:04 AM by harry	31	21,393
	FAQ Thread: ISO 9001 Frequently Asked Questions (FAQ's) Cut and Pasted from the ISO Site (1 2) Sidney Vianna started this discussion on 2nd May 2007		18th December 2009 03:08 PM by qamar866	8	13,822
	FAQ Thread: Summary of Changes - ISO 9001:2000 and ISO 9001:2008 (1 2 3 4 5 6 ... Last Page) Marc started this discussion on 17th November 2008		11th December 2009 12:32 AM by Big Jim	158	50,499

On-line forum

