

Appendix A Individual service provider group tables

- Tables A1 to A15 present a summary of key indicators by service provider size group for the period 2020–21 to 2024–25.
- Service providers are sorted in descending order based on their percentage changes in value from 2023–24 within each service provider size group.
- Very small service providers, that reported to the 2025 NPR for the first time, are sorted in descending order based on the reported data, as their percentage changes from the previous year could not be calculated.

Table A1 W12 – Average annual residential water supplied (kL/property), by service provider size group, 2020–21 to 2024–25

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Major						
SA Water	192	193	177	195	212	8.6
Icon Water	176	163	159	169	179	6.2
Barwon Water	159	160	147	162	169	4.5
Yarra Valley Water	149	148	143	144	151	4.3
South East Water	152	147	140	143	146	1.8
Greater Western Water		140	137	143	145	1.3
Sydney Water	186	178	176	181	180	-0.3
Unitywater	155	147	150	151	149	-0.8
Urban Utilities	158	140	142	144	141	-1.8
WC (Perth)	227	228	219	242	237	-1.9
Logan	143	135	135	134	131	-2.1
Gold Coast	167	163	166	170	166	-2.3
TasWater	179	178	173	187	182	-2.6
Hunter Water	151	151	152	159	151	-5.2
Central Coast	159	157	155	157	147	-6.4
Median	159	157	152	159	151	
Mean	168	162	158	165	166	
Large						
Goulburn Valley Water	254	240	217	243	274	12.8
Coliban Water	194	192	175	184	206	12.0
North East Water	200	179	181	194	211	8.6
Central Highlands Water (Vic)	147	147	142	147	160	8.6
Gippsland Water	164	156	156	155	164	5.7
Cairns	250	255	249	247	250	1.5
WC (Mandurah)	220	223	204	229	226	-1.2
Redland City	184	174	181	179	173	-3.5
Shoalhaven	155	142	143	143	138	-3.7
Townsville	342	342	293	327	309	-5.5
Toowoomba	150	135	130	140	132	-5.7

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
P&W (Darwin)	360	374	349	389	366	-5.8
Median	197	186	181	189	209	
Mean	218	213	202	215	218	
Medium						
Dubbo	198	191	191	263	346	31.7
Mackay	168	196	203	166	217	30.8
Queanbeyan	259	152	142	142	160	13.1
Lower Murray Water	477	461	388	455	500	9.7
GWMWater	224	230	199	215	234	8.8
South Gippsland Water	118	115	115	111	118	5.9
Wannon Water	139	144	131	140	148	5.3
Tamworth	159	182	202	219	225	2.7
Albury	218	192	195	235	235	-0.1
Tweed	172	158	162	151	150	-0.8
East Gippsland Water	145	126	134	131	129	-0.9
Wingecarribee	178	170	165	187	177	-5.2
MidCoast Council	148	133	131	142	132	-7.1
Fraser Coast	186	163	162	174	162	-7.2
Gladstone	253	217	200	226	208	-8.0
Fitzroy River Water	365	317	279	328	300	-8.5
Riverina Water (W)	264	254	248	309	281	-9.0
Port Macquarie Hastings	155	153	177	177	160	-9.1
Bundaberg	284	236	188	245	212	-13.5
Clarence Valley	164	161	159	179	144	-19.7
Coffs Harbour	140	145	147	142		
Eurobodalla	117	110	108		175	
Median	175	167	171	179	177	
Mean	206	191	183	206	210	
Small						
Mount Barker			96	102	971	851.3
Orange	161	158	148	148	170	14.4
Lismore	123	125	115	117	127	9.3
Armidale	142	135	143	154	168	8.7
Goulburn Mulwaree	136	146	132	141	153	8.3
Westernport Water	93	92	88	91	97	6.1
WC (Kal.-Boulder) (W)	279	275	258	286	296	3.4
P&W (Alice Springs)	432	420	390	397	410	3.4
Southern Downs	104	106	116	111	114	2.3
Whitsunday	276	277	257	274	278	1.5
Central Highlands	465	396	325	391	392	0.3
Ballina	167	163	191	155	155	0.1
Bega Valley	148	130	128	145	144	-0.7
Cassowary Coast	223	236	233	242	236	-2.3

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Aqwest-Bunbury (W)	236	236	238	270	261	-3.4
WC (Albany)	164	163	163	174	165	-5.3
Kempsey	176	125	127	130	122	-6.1
WC (Australind/Eaton)	283	281	275	304	285	-6.1
Western Downs	193	168	169	190	178	-6.8
WC (Geraldton)	291	288	276	313	292	-6.8
Busselton (W)	258	264	262	297	273	-7.9
Gympie	167	155	145	163	148	-9.3
Livingstone	328	313	284	317	280	-11.6
Goldenfields Water (W)	229	219	232	265	229	-13.5
Byron	198	196	193	213	174	-18.1
Snowy Monaro	126		145	147	7	-95.3
Alexandrina					300	
Bathurst	156	158	168	184		
Essential Energy	250	227	218	251		
Median	193	182	180	187	178	
Mean	215	210	197	213	238	
Very small						
Bourke					2,122	
Napranum					2,090	
Richmond					1,878	
Boulia					1,750	
Aurukun					1,661	
Mapoon (W)					1,576	
Yarrabah					1,520	
Northern Peninsula					1,460	
Quilpie					1,264	
Mornington					1,199	
Kowanyama					1,131	
Balranald					1,109	
Pompuraaw					1,065	
Diamantina					993	
Torres					981	
Bulloo					976	
Paroo					915	
Barcaldine					904	
Palm Island					844	
P&W (Aggregated)					814	
Lockhart River					797	
Edward					783	
Croydon (W)					779	
Winton					767	
Murweh					705	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Hope Vale					688	
Mount Isa City					673	
P&W (Katherine)					659	
McKinlay					632	
Wujal Wujal					610	
P&W (Tennant Creek)					609	
Weipa					599	
Burke					576	
Longreach					539	
Carpentaria					520	
Burdekin					516	
Griffith					506	
Flinders					505	
Charters Towers					485	
Maranoa					480	
WC (Hedland)					474	
Woorabinda					446	
WC (Kununurra)					443	
WC (Newman)					442	
Etheridge (W)					433	
Coonamble					407	
Cherbourg					402	
Mareeba					402	
WC (Wickham) (W)					400	
Warren					397	
Cook					394	
WC (Broome)					391	
WC (Karratha)					388	
Forbes					385	
Barcoo (W)					369	
Gilgandra					363	
Isaac					362	
WC (Derby)					360	
WC (Exmouth)					350	
Greater Hume					348	
Muswellbrook					335	
Narrabri					334	
WC (Dalyellup) (W)					316	
Douglas					307	
Narromine					302	
WC (Carnarvon)					297	
Tablelands					296	
Roxby Downs					296	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Goondiwindi					282	
WC (Dunsb./Yallingup)					279	
WC (Pinjarra)					263	
WC (Capel) (W)					262	
Banana					261	
Gunnedah					258	
Federation					255	
WC (Dongara-Denison)					253	
Torres Strait Island					245	
Mid Murray					245	
WC (Waroona/Hamel) (W)					244	
Upper Lachlan					235	
WC (Collie)					231	
Singleton					231	
WC (Harvey/Wokalup)					229	
WC (Northam)					229	
WC (York) (W)					229	
Balonne					226	
WC (Donnybrook) (W)					223	
WC (Kalbarri)					221	
WC (Kambalda)					220	
WC (Merredin)					217	
North Burnett					213	
WC (Narrogin)					213	
Warrumbungle					212	
WC (Katanning)					212	
Parkes					212	
Hinchinbrook					208	
WC (Esperance)					204	
Tatiara					204	
WC (Margaret River)					201	
Blackall-Tambo					199	
Upper Hunter					199	
Cowra					197	
Snowy Valleys					192	
WC (Bridg./Hester) (W)					190	
Gwydir					184	
Cloncurry					181	
Inverell					179	
Mid-Western					166	
WC (Mount Barker) (W)					163	
WC (Manjimup)					163	
WC (Jurien) (W)					152	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Kyogle					152	
WC (Augusta) (W)					151	
Cent. Tablelands (W)					145	
Richmond Valley					144	
Salisbury (W)					139	
WC (Denmark)					139	
Bellingen					136	
Nambucca					135	
South Burnett					134	
WC (Lancelin) (W)					102	
Coober Pedy					101	
Ceduna					95	
Tenterfield					94	
Murray Bridge					89	
Coorong					84	
F.B. Pipeline (W)					70	
Yorke Peninsula					47	
Franklin Harbour					38	
Elliston					21	
Median					300	
Mean					465	

Table A2 W26 – Total recycled water supplied (ML) by service provider size group in 2024–25

Due to substantial changes to this indicator following the 2020 NPR Framework Indicator Review, the historical data may not be fully comparable with the 2024–25 data for all service providers and is not presented in this table.

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Major						
SA Water	-	-	-	-	44,906	-
Sydney Water	-	-	-	-	34,524	-
WC (Perth)	-	-	-	-	27,754	-
South East Water	-	-	-	-	9,456	-
Greater Western Water	-	-	-	-	9,128	-
Gold Coast	-	-	-	-	7,887	-
Hunter Water	-	-	-	-	7,052	-
Barwon Water	-	-	-	-	6,942	-
Urban Utilities	-	-	-	-	5,970	-
Yarra Valley Water	-	-	-	-	5,359	-
Icon Water	-	-	-	-	4,700	-
Unitywater	-	-	-	-	717	-
Central Coast	-	-	-	-	669	-
Logan	-	-	-	-	124	-
Median	-	-	-	-	6,997	-
Mean	-	-	-	-	11,799	-
Large						
North East Water	-	-	-	-	22,736	-
Goulburn Valley Water	-	-	-	-	7,138	-
Shoalhaven	-	-	-	-	3,851	-
Gippsland Water	-	-	-	-	3,773	-
Cairns	-	-	-	-	2,106	-
Central Highlands Water	-	-	-	-	1,626	-
Toowoomba	-	-	-	-	1,594	-
Townsville	-	-	-	-	1,029	-
Coliban Water	-	-	-	-	421	-
WC (Mandurah)	-	-	-	-	242	-
P&W (Darwin)	-	-	-	-	0	-
Redland City	-	-	-	-	-	-
Median	-	-	-	-	1,626	-
Mean	-	-	-	-	4,047	-
Medium						
GWMWater	-	-	-	-	6,014	-
Wagga Wagga (WW)	-	-	-	-	5,283	-
Albury	-	-	-	-	4,837	-
Tamworth	-	-	-	-	3,814	-
East Gippsland Water	-	-	-	-	3,422	-
Wannon Water	-	-	-	-	3,409	-
Fraser Coast	-	-	-	-	3,343	-

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Gladstone	-	-	-	-	3,094	-
Mackay	-	-	-	-	2,338	-
Lower Murray Water	-	-	-	-	1,790	-
Dubbo	-	-	-	-	1,134	-
Fitzroy River Water	-	-	-	-	856	-
Bundaberg	-	-	-	-	816	-
Tweed	-	-	-	-	746	-
Port Macquarie Hastings	-	-	-	-	733	-
MidCoast Council	-	-	-	-	733	-
Clarence Valley	-	-	-	-	486	-
Eurobodalla	-	-	-	-	404	-
Coffs Harbour	-	-	-	-	244	-
South Gippsland Water	-	-	-	-	240	-
Wingecarribee	-	-	-	-	134	-
Queanbeyan	-	-	-	-	116	-
Riverina Water (W)	-	-	-	-	0	-
Median	-	-	-	-	856	-
Mean	-	-	-	-	1,912	-
Small						
Southern Downs	-	-	-	-	2,829	-
Kal–Boulder (WW)	-	-	-	-	2,718	-
WC (Albany)	-	-	-	-	2,284	-
P&W (Alice Springs)	-	-	-	-	2,142	-
Central Highlands	-	-	-	-	1,795	-
Alexandrina	-	-	-	-	1,169	-
Bega Valley	-	-	-	-	928	-
WC (Australind/Eaton)	-	-	-	-	804	-
Livingstone	-	-	-	-	739	-
Western Downs	-	-	-	-	674	-
Ballina	-	-	-	-	656	-
Westernport Water	-	-	-	-	490	-
Mount Barker	-	-	-	-	372	-
Whitsunday	-	-	-	-	367	-
Goulburn Mulwaree	-	-	-	-	285	-
Byron	-	-	-	-	281	-
WC (Busselton) (WW)	-	-	-	-	265	-
WC (Geraldton)	-	-	-	-	242	-
WC (Bunbury) (WW)	-	-	-	-	104	-
Gympie	-	-	-	-	60	-
Lismore	-	-	-	-	50	-
Kempsey	-	-	-	-	31	-
Orange	-	-	-	-	8	-
Armidale	-	-	-	-	0	-

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
WC (Kal.-Boulder) (W)	-	-	-	-	0	-
Cassowary Coast	-	-	-	-	0	-
Aqwest-Bunbury (W)	-	-	-	-	0	-
Goldenfields Water (W)	-	-	-	-	0	-
Snowy Monaro	-	-	-	-	0	-
Bathurst	-	-	-	-	-	-
Essential Energy	-	-	-	-	-	-
Median	-	-	-	-	285	-
Mean	-	-	-	-	665	-
Very small						
Salisbury (W)	-	-	-	-	3,120	-
Muswellbrook	-	-	-	-	2,832	-
Isaac	-	-	-	-	2,670	-
Playford (W)	-	-	-	-	1,827	-
Narrabri	-	-	-	-	1,326	-
Banana	-	-	-	-	1,259	-
WC (Broome)	-	-	-	-	1,209	-
Charles Sturt (W)	-	-	-	-	1,136	-
Mount Isa City	-	-	-	-	1,012	-
Upper Hunter	-	-	-	-	942	-
WC (Karratha)	-	-	-	-	867	-
Hinchinbrook	-	-	-	-	834	-
Douglas	-	-	-	-	802	-
Moree Plains	-	-	-	-	788	-
Tablelands	-	-	-	-	756	-
WC (Dunsb./Yallingup)	-	-	-	-	734	-
WC (Margaret River)	-	-	-	-	730	-
Snowy Valleys	-	-	-	-	670	-
Gunnedah	-	-	-	-	669	-
Forbes	-	-	-	-	618	-
Barossa	-	-	-	-	579	-
Bland (WW)	-	-	-	-	543	-
Parkes	-	-	-	-	539	-
Hawkesbury (WW)	-	-	-	-	527	-
Junee (WW)	-	-	-	-	470	-
Copper Coast (WW)	-	-	-	-	442	-
WC (Pinjarra)	-	-	-	-	379	-
Edward	-	-	-	-	368	-
WC (Manjimup)	-	-	-	-	308	-
Berri	-	-	-	-	280	-
Temora (WW)	-	-	-	-	268	-
Charters Towers	-	-	-	-	264	-
Griffith	-	-	-	-	263	-

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Onkaparinga	-	-	-	-	259	-
Clare & Gilbert	-	-	-	-	243	-
Southern Mallee	-	-	-	-	241	-
Goondiwindi	-	-	-	-	232	-
Tea Tree Gully (W)	-	-	-	-	230	-
WC (Carnarvon)	-	-	-	-	223	-
Lightsview (W)	-	-	-	-	223	-
WC (Hedland)	-	-	-	-	217	-
Light (WW)	-	-	-	-	205	-
WC (Northam)	-	-	-	-	197	-
North Burnett	-	-	-	-	188	-
Alano Water (WW)	-	-	-	-	183	-
Federation	-	-	-	-	177	-
Balonne	-	-	-	-	175	-
Whyalla (W)	-	-	-	-	174	-
Robe (WW)	-	-	-	-	170	-
Loxton Waikerie (WW)	-	-	-	-	164	-
WC (Katanning)	-	-	-	-	146	-
Flinders	-	-	-	-	143	-
WC (Kambalda)	-	-	-	-	135	-
WC (Dongara-Denison)	-	-	-	-	133	-
WC (Derby)	-	-	-	-	120	-
Port Lincoln (W)	-	-	-	-	119	-
WC (Exmouth)	-	-	-	-	115	-
WC (Kalbarri)	-	-	-	-	112	-
Roxby Downs	-	-	-	-	110	-
Richmond Valley	-	-	-	-	100	-
Barunga (WW)	-	-	-	-	98	-
Wakefield (WW)	-	-	-	-	97	-
Lower Eyre (WW)	-	-	-	-	92	-
Port Augusta (WW)	-	-	-	-	92	-
WC (Narrogin)	-	-	-	-	86	-
Tumby Bay (WW)	-	-	-	-	83	-
Northern Areas (WW)	-	-	-	-	82	-
WC (Merredin)	-	-	-	-	82	-
Maranoa	-	-	-	-	79	-
Streaky Bay (WW)	-	-	-	-	78	-
Gwydir	-	-	-	-	74	-
South Burnett	-	-	-	-	70	-
Kangaroo Island (WW)	-	-	-	-	69	-
Murray Bridge	-	-	-	-	63	-
Nambucca	-	-	-	-	58	-
Franklin Harbour	-	-	-	-	55	-

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Adelaide Hills (WW)	-	-	-	-	54	-
Carpentaria	-	-	-	-	51	-
Marion (W)	-	-	-	-	50	-
Mid-Western	-	-	-	-	48	-
Cabonne	-	-	-	-	45	-
Grant (WW)	-	-	-	-	44	-
Greater Hume	-	-	-	-	44	-
Tenterfield	-	-	-	-	37	-
Tonsley (W)	-	-	-	-	33	-
Cleve (WW)	-	-	-	-	30	-
Coorong	-	-	-	-	28	-
Adelaide Plains (WW)	-	-	-	-	25	-
Renmark Paringa (WW)	-	-	-	-	22	-
Weddin (WW)	-	-	-	-	21	-
Cooper Pedy	-	-	-	-	18	-
Woorabinda	-	-	-	-	15	-
Kimba (WW)	-	-	-	-	15	-
Port Adelaide	-	-	-	-	12	-
Wudinna (WW)	-	-	-	-	8	-
Kar. East Murray (WW)	-	-	-	-	4	-
Port Pirie (WW)	-	-	-	-	3	-
WC (Denmark)	-	-	-	-	2	-
WC (Esperance)	-	-	-	-	1	-
Aurukun	-	-	-	-	0	-
Balranald	-	-	-	-	0	-
Barcaldine	-	-	-	-	0	-
Barcoo (W)	-	-	-	-	0	-
Bellingen	-	-	-	-	0	-
Blackall-Tambo	-	-	-	-	0	-
Blayney (WW)	-	-	-	-	0	-
Bogan	-	-	-	-	0	-
Boulia	-	-	-	-	0	-
Bourke	-	-	-	-	0	-
Bulloo	-	-	-	-	0	-
Burdekin	-	-	-	-	0	-
Burke	-	-	-	-	0	-
Cent. Darling	-	-	-	-	0	-
Cherbourg	-	-	-	-	0	-
Cloncurry	-	-	-	-	0	-
Cook	-	-	-	-	0	-
Coota.–Gundagai	-	-	-	-	0	-
Croydon (W)	-	-	-	-	0	-
Diamantina	-	-	-	-	0	-

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
F.B. Pipeline (W)	-	-	-	-	0	-
Gilgandra	-	-	-	-	0	-
Mount Remarkable	-	-	-	-	0	-
Orroroo Carrieton	-	-	-	-	0	-
Doomadgee	-	-	-	-	0	-
Hope Vale	-	-	-	-	0	-
Inverell	-	-	-	-	0	-
Kowanyama	-	-	-	-	0	-
Kyogle	-	-	-	-	0	-
Lockhart River	-	-	-	-	0	-
Longreach	-	-	-	-	0	-
Mapoon (W)	-	-	-	-	0	-
Mareeba	-	-	-	-	0	-
McKinlay	-	-	-	-	0	-
Mid Murray	-	-	-	-	0	-
Mornington	-	-	-	-	0	-
Murweh	-	-	-	-	0	-
Napranum	-	-	-	-	0	-
Narromine	-	-	-	-	0	-
Northern Peninsula	-	-	-	-	0	-
Palm Island	-	-	-	-	0	-
Paroo	-	-	-	-	0	-
Pompuraaw	-	-	-	-	0	-
P&W (Katherine)	-	-	-	-	0	-
P&W (Aggregated)	-	-	-	-	0	-
P&W (Tennant Creek)	-	-	-	-	0	-
Quilpie	-	-	-	-	0	-
Weipa	-	-	-	-	0	-
Richmond	-	-	-	-	0	-
Singleton	-	-	-	-	0	-
Flinders Ranges (WW)	-	-	-	-	0	-
Torres	-	-	-	-	0	-
Torres Strait Island	-	-	-	-	0	-
Upper Lachlan	-	-	-	-	0	-
Warren	-	-	-	-	0	-
Warrumbungle	-	-	-	-	0	-
WC (Collie)	-	-	-	-	0	-
WC (Harvey/Wokalup)	-	-	-	-	0	-
WC (Kununurra)	-	-	-	-	0	-
WC (Newman)	-	-	-	-	0	-
Winton	-	-	-	-	0	-
Wujal Wujal	-	-	-	-	0	-
Yarrabah	-	-	-	-	0	-

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Yorke Peninsula	-	-	-	-	0	-
Berrigan	-	-	-	-		-
Brewarrina	-	-	-	-		-
Carrathool	-	-	-	-		-
Cent. Tablelands (W)	-	-	-	-		-
Cobar Shire	-	-	-	-		-
Cobar Water (W)	-	-	-	-		-
Coonamble	-	-	-	-		-
Coolamon (WW)	-	-	-	-		-
Cowra	-	-	-	-		-
Glen Innes	-	-	-	-		-
Hay	-	-	-	-		-
Hilltops	-	-	-	-		-
Lachlan	-	-	-	-		-
Leeton	-	-	-	-		-
Lithgow	-	-	-	-		-
Liverpool Plains	-	-	-	-		-
Lockhart (WW)	-	-	-	-		-
Murray	-	-	-	-		-
Murrumbidgee	-	-	-	-		-
Narrandera	-	-	-	-		-
Oberon Council	-	-	-	-		-
Uralla	-	-	-	-		-
WC (Waroona/Hamel) (W)	-	-	-	-		-
WC (Wickham) (W)	-	-	-	-		-
WC (York) (W)	-	-	-	-		-
Wentworth	-	-	-	-		-
Yass Valley	-	-	-	-		-
Median	-	-	-	-	44	-
Mean	-	-	-	-	225	-

Table A3 P8 – Typical annual bill (\$), by service provider size group, 2020–21 to 2024–25

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Major						
Central Coast	1,077	1,054	1,026	1,265	1,387	9.6
SA Water	1,287	1,252	1,151	1,214	1,324	9.1
Icon Water	1,313	1,244	1,136	1,160	1,222	5.3
Gold Coast	1,965	1,898	1,825	1,841	1,918	4.2
Unitywater	1,795	1,704	1,602	1,627	1,667	2.5
Yarra Valley Water	1,265	1,172	1,104	1,056	1,079	2.2
South East Water	1,212	1,100	1,024	1,014	1,027	1.3
Urban Utilities	1,686	1,565	1,517	1,563	1,581	1.2
Greater Western Water		1,062	1,011	1,031	1,038	0.6
TasWater	1,421	1,407	1,355	1,362	1,371	0.6
WC (Perth)	1,907	1,851	1,750	1,785	1,773	-0.7
Logan	1,894	1,795	1,687	1,682	1,647	-2.1
Sydney Water	1,219	1,173	1,142	1,193	1,163	-2.5
Barwon Water	1,232	1,174	1,113	1,171	1,134	-3.2
Hunter Water	1,300	1,264	1,249	1,307	1,252	-4.2
Median	1,300	1,252	1,151	1,265	1,324	
Mean	1,449	1,381	1,313	1,351	1,372	
Large						
Shoalhaven	1,469	1,367	1,353	1,362	1,558	14.4
Coliban Water	1,603	1,512	1,413	1,467	1,601	9.2
Cairns	1,668	1,694	1,616	1,640	1,758	7.2
North East Water	1,092	990	975	1,048	1,114	6.3
Goulburn Valley Water	1,068	972	897	960	1,018	6.0
Central Highlands Water (Vic)	1,452	1,363	1,294	1,323	1,375	4.0
Gippsland Water	1,589	1,538	1,436	1,428	1,461	2.3
Townsville	1,944	1,908	1,820	1,807	1,846	2.2
Toowoomba	1,945	1,860	1,770	1,724	1,753	1.7
Redland City	2,004	1,951	1,923	1,908	1,932	1.3
WC (Mandurah)	2,086	2,051	1,920	1,975	1,974	-0.1
P&W (Darwin)	2,185	2,172	2,030	2,086	2,066	-0.9
Median	1,603	1,616	1,526	1,553	1,677	
Mean	1,636	1,615	1,537	1,561	1,621	
Medium						
Dubbo	1,784	1,740	1,655	1,748	2,003	14.6
Fraser Coast	1,910	1,819	1,780	1,900	2,050	7.9
Queanbeyan	1,997	1,806	1,728	1,713	1,818	6.1
South Gippsland Water	1,267	1,229	1,217	1,280	1,343	4.9
GWMWater	1,606	1,506	1,410	1,372	1,433	4.5
Mackay	1,837	1,765	1,564	1,570	1,631	3.9
Wingecarribee	1,642	1,586	1,535	1,630	1,688	3.6
Wannon Water	1,312	1,248	1,177	1,201	1,243	3.5

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Gladstone	2,143	2,014	2,019	2,183	2,240	2.6
Tweed	1,886	1,782	1,717	1,715	1,759	2.6
Fitzroy River Water	1,661	1,559	1,561	1,717	1,758	2.3
Lower Murray Water	1,171	1,118	1,086	1,123	1,142	1.7
East Gippsland Water	1,424	1,370	1,334	1,363	1,385	1.6
Albury	1,384	1,278	1,211	1,232	1,235	0.2
Port Macquarie Hastings	1,903	1,879	1,932	1,857	1,856	-0.1
MidCoast Council	2,223	2,057	1,968	1,950	1,944	-0.3
Bundaberg	1,814	1,702	1,596	1,626	1,572	-3.3
Clarence Valley	2,026	2,016	1,892	1,958	1,885	-3.7
Tamworth	1,678	1,675	1,623	1,637	1,523	-7.0
Coffs Harbour	1,809	1,799	1,744	1,733	1,249	-27.9
Eurobodalla	2,112	2,045	1,960		2,258	
Median	1,809	1,740	1,623	1,675	1,688	
Mean	1,742	1,666	1,605	1,625	1,667	
Small						
Bathurst	1,412	1,404	1,385	1,461	1,619	10.9
Central Highlands	2,537	2,376	2,169	2,411	2,603	8.0
Gympie	1,551	1,487	1,426	1,495	1,597	6.8
Armidale	1,553	1,578	1,534	1,562	1,641	5.1
Bega Valley	2,329	2,225	2,146	2,263	2,343	3.5
Lismore	2,107	2,081	1,961	1,969	2,036	3.4
Goulburn Mulwaree	1,625	1,570	1,539	1,488	1,539	3.4
P&W (Alice Springs)	2,354	2,278	2,145	2,103	2,163	2.8
Essential Energy	1,604	1,523	1,478	1,570	1,611	2.6
Whitsunday	2,148	2,049	2,043	2,034	2,051	0.8
Cassowary Coast	1,978	1,953	1,891	1,956	1,969	0.7
Westernport Water	1,408	1,355	1,306	1,353	1,363	0.7
Byron	2,391	2,358	2,276	2,411	2,414	0.1
Kempsey	2,426	2,296	2,258	2,403	2,402	0.0
Ballina	1,941	1,873	1,833	1,749	1,747	-0.1
WC (Albany)	2,105	2,053	1,967	1,965	1,943	-1.1
WC (Australind/Eaton)	2,266	2,204	2,098	2,150	2,099	-2.4
WC (Geraldton)	2,360	2,304	2,190	2,272	2,209	-2.8
Southern Downs	1,740	1,826	1,807	1,849	1,787	-3.3
Livingstone	2,092	2,126	2,025	2,254	2,102	-6.8
Orange	1,446	1,405	1,314	1,586	1,401	-11.6
Western Downs	1,722	1,613	1,586	1,611	1,371	-14.9
Snowy Monaro	1,866		1,817	1,817	1,509	-17.0
Median	1,978	1,953	1,862	1,902	1,787	
Mean	1,955	1,872	1,803	1,869	1,800	
Very small						
Balranald					3,921	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Bourke					3,409	
P&W (Aggregated)					3,051	
Tenterfield					2,764	
P&W (Katherine)					2,710	
WC (Hedland)					2,607	
P&W (Tennant Creek)					2,600	
Lachlan					2,566	
WC (Kununurra)					2,538	
Cook					2,534	
Edward					2,436	
Muswellbrook					2,420	
WC (Broome)					2,409	
Warrumbungle					2,395	
Mount Isa City					2,334	
Charters Towers					2,328	
WC (Derby)					2,319	
Banana					2,281	
WC (Dunsb./Yallingup)					2,208	
WC (Pinjarra)					2,197	
WC (Dongara-Denison)					2,176	
WC (Carnarvon)					2,160	
Roxby Downs					2,157	
Mareeba					2,123	
Carrathool					2,121	
WC (Collie)					2,119	
Upper Lachlan					2,113	
WC (Harvey/Wokalup)					2,105	
WC (Northam)					2,097	
Carpentaria					2,093	
Torres					2,069	
WC (Merredin)					2,066	
WC (Narrogin)					2,055	
WC (Katanning)					2,048	
WC (Kalbarri)					2,039	
Douglas					2,031	
North Burnett					2,006	
WC (Karratha)					1,981	
WC (Esperance)					1,973	
Isaac					1,962	
Balonne					1,957	
Cooper Pedy					1,939	
WC (Manjimup)					1,935	
Richmond Valley					1,917	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Cowra					1,896	
South Burnett					1,892	
Winton					1,890	
Flinders					1,889	
Narromine					1,887	
WC (Denmark)					1,881	
Doomadgee					1,879	
Forbes					1,874	
Kyogle					1,853	
Mid-Western					1,846	
Richmond					1,837	
Tablelands					1,835	
Narrabri					1,817	
Burke					1,800	
Bellingen					1,765	
Maranoa					1,744	
Warren					1,738	
WC (Margaret River)					1,727	
Greater Hume					1,726	
WC (Newman)					1,714	
Singleton					1,694	
WC (Exmouth)					1,676	
Snowy Valleys					1,667	
Federation					1,653	
Gilgandra					1,649	
Barcaldine					1,636	
WC (Kambalda)					1,630	
Weipa					1,624	
Griffith					1,591	
Goondiwindi					1,571	
Nambucca					1,558	
Parkes					1,521	
Hope Vale					1,518	
Gwydir					1,515	
Upper Hunter					1,488	
Inverell					1,487	
Ceduna					1,482	
Gunnedah					1,477	
Hinchinbrook					1,469	
Cabonne					1,444	
Burdekin					1,416	
McKinlay					1,355	
Blackall-Tambo					1,341	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Murray Bridge					1,285	
Coota.-Gundagai					1,177	
Boulia					1,165	
Murweh					1,114	
Bulloo					1,113	
Leeton					1,112	
Paroo					1,107	
Yorke Peninsula					1,106	
Bogan					1,100	
Quilpie					1,073	
Yass Valley					838	
Elliston					703	
Diamantina					687	
Franklin Harbour					516	
Cent. Darling					181	
Median					1,877	
Mean					1,838	

Table A4 P7 – Annual bill based on 200 kL (\$), by service provider size group, 2020–21 to 2024–25

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Major						
Gold Coast	2,123	2,083	1,986	1,984	2,086	5.1
SA Water	1,315	1,273	1,223	1,229	1,286	4.6
Icon Water	1,383	1,351	1,236	1,279	1,338	4.6
Central Coast	1,180	1,158	1,213	1,461	1,515	3.7
Unitywater	2,125	2,053	1,933	1,959	2,000	2.1
South East Water	1,358	1,323	1,236	1,230	1,246	1.3
Urban Utilities	1,885	1,845	1,770	1,778	1,799	1.2
TasWater	1,448	1,435	1,387	1,378	1,393	1.0
Yarra Valley Water	1,496	1,386	1,305	1,281	1,286	0.4
WC (Perth)	1,828	1,771	1,698	1,673	1,677	0.2
Barwon Water	1,337	1,277	1,244	1,266	1,268	0.2
Greater Western Water		1,270	1,208	1,232	1,234	0.1
Logan	2,195	2,130	2,005	1,970	1,963	-0.4
Hunter Water	1,445	1,406	1,385	1,429	1,395	-2.4
Sydney Water	1,258	1,228	1,211	1,253	1,220	-2.7
Median	1,445	1,386	1,305	1,378	1,393	
Mean	1,584	1,533	1,470	1,493	1,514	
Large						
Shoalhaven	1,562	1,531	1,467	1,479	1,723	16.5
Cairns	1,587	1,596	1,539	1,565	1,673	6.9
Coliban Water	1,622	1,535	1,479	1,533	1,588	3.6
Redland City	2,077	2,065	2,001	1,994	2,045	2.5
Townsville	1,944	1,908	1,820	1,807	1,846	2.2
Goulburn Valley Water	986	921	859	906	921	1.7
Central Highlands Water (Vic)	1,589	1,495	1,437	1,454	1,478	1.7
North East Water	1,095	1,050	1,026	1,065	1,081	1.5
P&W (Darwin)	1,811	1,774	1,701	1,677	1,701	1.4
Gippsland Water	1,680	1,650	1,540	1,534	1,549	1.0
WC (Mandurah)	2,028	1,986	1,909	1,898	1,905	0.3
Toowoomba	2,112	2,067	2,003	2,003	1,935	-3.4
Median	1,622	1,623	1,539	1,550	1,687	
Mean	1,646	1,631	1,565	1,576	1,620	
Medium						
Fraser Coast	1,940	1,921	1,863	1,957	2,142	9.5
Fitzroy River Water	1,463	1,449	1,490	1,556	1,658	6.6
Gladstone	1,988	1,958	1,979	2,083	2,196	5.4
Mackay	1,828	1,795	1,677	1,658	1,733	4.5
Wingecarribee	1,691	1,653	1,612	1,658	1,733	4.5
Wannon Water	1,447	1,375	1,304	1,332	1,380	3.6

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Port Macquarie Hastings	2,083	2,073	2,027	1,946	2,015	3.5
MidCoast Council	2,481	2,382	2,293	2,238	2,298	2.7
Dubbo	1,789	1,755	1,679	1,602	1,643	2.6
Clarence Valley	2,135	2,128	2,011	2,019	2,062	2.1
Lower Murray Water	943	899	873	902	918	1.7
East Gippsland Water	1,567	1,509	1,470	1,516	1,541	1.6
Albury	1,353	1,296	1,215	1,171	1,185	1.2
GMMWater	1,561	1,464	1,423	1,359	1,374	1.2
Coffs Harbour	2,037	2,011	1,937	1,937	1,959	1.1
South Gippsland Water	1,456	1,426	1,415	1,488	1,490	0.1
Bundaberg	1,750	1,722	1,654	1,631	1,551	-4.9
Tamworth	1,756	1,716	1,616	1,602	1,485	-7.3
Queanbeyan	2,364	2,304	2,228	2,236	1,983	-11.3
Tweed	3,622	3,524	3,378	2,520	1,955	-22.4
Eurobodalla	2,482	2,422	2,327		2,340	
Median	1,789	1,755	1,677	1,645	1,733	
Mean	1,892	1,847	1,784	1,721	1,745	
Small						
Snowy Monaro	2,167	2,116	2,033	2,030	2,248	10.7
Gympie	1,577	1,548	1,509	1,546	1,703	10.1
Bathurst	1,534	1,524	1,483	1,507	1,652	9.6
Western Downs	1,712	1,642	1,644	1,513	1,658	9.6
Byron	2,395	2,361	2,283	2,369	2,522	6.5
Southern Downs	2,071	2,080	2,041	2,067	2,188	5.9
Central Highlands	1,883	1,902	1,920	1,989	2,104	5.8
Cassowary Coast	1,952	1,912	1,855	1,908	2,011	5.4
Bega Valley	2,520	2,461	2,384	2,461	2,569	4.4
Whitsunday	1,963	1,953	1,904	1,901	1,957	2.9
Livingstone	1,977	2,096	1,860	2,004	2,051	2.3
Essential Energy	1,494	1,445	1,420	1,459	1,492	2.3
Goulburn Mulwaree	1,846	1,767	1,747	1,677	1,703	1.6
P&W (Alice Springs)	1,811	1,774	1,701	1,677	1,701	1.4
Westernport Water	1,682	1,605	1,562	1,618	1,641	1.4
Kempsey	2,507	2,547	2,484	2,631	2,667	1.4
Ballina	2,036	1,987	1,884	1,875	1,888	0.7
Lismore	2,483	2,455	2,374	2,379	2,388	0.4
WC (Geraldton)	2,098	2,055	1,984	1,964	1,966	0.1
WC (Albany)	2,210	2,158	2,067	2,035	2,036	0.1
WC (Australind/Eaton)	2,028	1,975	1,895	1,871	1,872	0.1
Armidale	1,867	1,885	1,788	1,773	1,770	-0.2
Orange	1,564	1,527	1,468	2,007	1,486	-26.0
Median	1,963	1,933	1,872	1,905	1,888	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Mean	1,973	1,912	1,849	1,891	1,870	
Very small						
Tenterfield					3,446	
Cooper Pedy					2,932	
Upper Lachlan					2,815	
Cabonne					2,602	
Warrumbungle					2,355	
Mount Isa City					2,334	
Charters Towers					2,328	
Coota.-Gundagai					2,273	
Lachlan					2,251	
Cobar Shire					2,167	
Banana					2,165	
Cook					2,140	
Mareeba					2,123	
Richmond Valley					2,112	
Carpentaria					2,079	
Torres					2,069	
South Burnett					2,056	
WC (Denmark)					2,037	
WC (Manjimup)					2,037	
WC (Collie)					2,036	
WC (Broome)					2,035	
WC (Dongara-Denison)					2,034	
WC (Pinjarra)					2,032	
WC (Harvey/Wokalup)					2,031	
WC (Derby)					2,028	
WC (Kununurra)					2,026	
WC (Merredin)					2,024	
WC (Northam)					2,022	
WC (Narrogin)					2,021	
WC (Katanning)					2,016	
WC (Hedland)					2,009	
WC (Dunsb./Yallingup)					2,000	
Muswellbrook					2,000	
WC (Carnarvon)					1,999	
WC (Kalbarri)					1,985	
North Burnett					1,966	
Kyogle					1,964	
WC (Esperance)					1,963	
Mid-Western					1,958	
Balonne					1,957	
Bellingen					1,945	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Tablelands					1,931	
Ceduna					1,919	
Isaac					1,909	
Cowra					1,896	
Flinders					1,889	
Doomadgee					1,879	
Roxby Downs					1,868	
Douglas					1,858	
Richmond					1,837	
Nambucca					1,831	
Burke					1,800	
Carrathool					1,777	
Moree Plains					1,754	
Edward					1,740	
WC (Margaret River)					1,724	
P&W (Aggregated)					1,701	
P&W (Katherine)					1,701	
P&W (Tennant Creek)					1,701	
Elliston					1,697	
Snowy Valleys					1,695	
Narrabri					1,648	
Barcaldine					1,636	
Weipa					1,624	
Narromine					1,617	
Singleton					1,616	
WC (Karratha)					1,613	
Yorke Peninsula					1,612	
Balranald					1,590	
Hinchinbrook					1,590	
WC (Kambalda)					1,576	
Bourke					1,565	
Federation					1,550	
Gwydir					1,550	
Bogan					1,540	
Forbes					1,532	
Inverell					1,530	
Hope Vale					1,518	
Parkes					1,500	
Gilgandra					1,498	
Upper Hunter					1,488	
Maranoa					1,475	
Warren					1,410	
WC (Exmouth)					1,409	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
McKinlay					1,355	
Burdekin					1,353	
Goondiwindi					1,352	
Gunnedah					1,351	
Blackall-Tambo					1,341	
Griffith					1,324	
Greater Hume					1,283	
Murray Bridge					1,209	
WC (Newman)					1,204	
Boulia					1,165	
Murweh					1,114	
Bulloo					1,113	
Leeton					1,112	
Paroo					1,107	
Franklin Harbour					1,103	
Quilpie					1,073	
Yass Valley					838	
Winton					798	
Diamantina					687	
Cent. Darling					181	
Median					1,789	
Mean					1,752	

Table A5 F16 – Total capital expenditure: water and wastewater (\$000s), by service provider size group, 2020–21 to 2024–25

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Major						
Gold Coast	166,363	184,863	121,513	123,979	210,048	69.4
WC (Perth)	443,101	394,719	427,774	665,412	1,113,643	67.4
TasWater	196,394	250,985	185,201	256,321	358,734	40.0
Hunter Water	175,572	153,559	182,014	200,915	278,795	38.8
Icon Water	104,082	76,418	77,283	72,278	96,050	32.9
SA Water	572,020	529,413	603,299	696,335	799,938	14.9
Barwon Water	78,564	60,745	116,959	139,252	157,440	13.1
Sydney Water	1,100,179	1,389,617	1,787,991	2,171,398	2,432,605	12.0
Logan	103,281	123,369	123,348	133,401	147,588	10.6
South East Water	284,695	209,475	238,164	303,111	334,880	10.5
Yarra Valley Water	397,154	322,146	328,746	377,762	389,431	3.1
Urban Utilities	394,181	323,365	386,803	371,326	382,137	2.9
Unitywater	162,370	185,434	264,989	373,908	357,453	-4.4
Greater Western Water		285,784	335,519	355,178	325,357	-8.4
Central Coast	0	41,951	70,875	86,749		
Median	185,983	209,475	238,164	303,111	346,167	
Mean	298,425	302,123	350,032	421,822	527,436	
Large						
Cairns	52,549	45,737	49,201	71,465	172,201	141.0
North East Water	30,407	36,063	30,139	39,578	79,719	101.4
Townsville	60,561	100,120	136,917	66,378	131,559	98.2
P&W (Darwin)	24,541	28,620	38,988	68,884	126,643	83.9
Goulburn Valley Water	45,458	43,523	29,262	32,141	49,870	55.2
Gippsland Water	67,282	43,684	47,071	42,028	54,253	29.1
Coliban Water	37,107	50,264	67,245	85,654	109,275	27.6
Redland City	11,665	3,966	7,140	12,740	13,178	3.4
Toowoomba	59,164	46,179	61,952	66,413	65,847	-0.9
Shoalhaven	29,762	30,487	52,699	42,224	38,470	-8.9
WC (Mandurah)	20,233	14,224	26,813	38,039	31,279	-17.8
Central Highlands Water (Vic)	24,704	23,473	30,478	49,232	38,389	-22.0
Median	33,757	39,793	43,030	45,728	60,050	
Mean	38,619	38,862	48,159	51,231	75,890	
Medium						
Gladstone	22,879	17,448	12,196	12,490	19,449	55.7
East Gippsland Water	13,721	10,110	17,493	15,190	23,405	54.1
Wingecarribee	22,391	22,612	10,657	33,596	42,850	27.5
GWMWater	14,088	13,917	18,921	23,199	28,281	21.9
Mackay	20,890	25,346	28,891	20,125	24,252	20.5

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Fraser Coast	36,209	22,822	17,258	19,403	23,158	19.4
Albury	8,113	4,894	4,005	3,953	4,714	19.3
Fitzroy River Water	15,126	23,156	48,448	63,376	64,503	1.8
South Gippsland Water	24,624	17,736	20,822	25,327	25,332	0.0
Wannon Water	21,774	14,862	38,385	51,905	51,484	-0.8
Bundaberg	27,371	15,678	16,373	21,788	18,408	-15.5
Coffs Harbour	3,710	3,483	3,803	9,361	7,686	-17.9
MidCoast Council	19,441	30,179	29,849	43,676	32,965	-24.5
Tweed	18,687	14,946	17,910	21,515	14,971	-30.4
Clarence Valley			18,424	14,532	9,723	-33.1
Eurobodalla	27,655	29,829	65,930	86,143	56,575	-34.3
Lower Murray Water	17,480	29,362	18,058	18,609	11,501	-38.2
Queanbeyan	5,277	523	3,438	17,188	8,042	-53.2
Tamworth	25,159	11,588	19,924	19,712	7,018	-64.4
Dubbo	84	3,654			19,359	
Port Macquarie Hastings	21,907	48,903	30,749	16,172		
Median	20,166	16,563	18,241	19,919	21,303	
Mean	18,329	18,052	22,077	26,863	24,684	
Small						
Byron	5,866	0		0	2,811	
Snowy Monaro	0	20,132	4,984	1,311	9,917	656.4
Kempsey	9,496	4,745	10,222	8,391	19,124	127.9
Western Downs	6,697	5,163	10,571	6,760	14,665	116.9
Mount Barker		7,463	15,033	8,782	18,957	115.9
WC (Albany)	14,541	12,214	5,958	9,678	20,653	113.4
Southern Downs	11,486	8,727	14,434	8,100	14,546	79.6
Westernport Water	11,269	9,674	4,779	7,142	12,436	74.1
Ballina	9,706	10,669	2,489	8,954	13,413	49.8
Gympie	5,599	5,673	5,330	5,402	7,801	44.4
Essential Energy	11,528			2,531	2,740	8.3
Whitsunday	14,220	8,207	4,437	6,943	7,483	7.8
Armidale	4,409	2,448	13,227	5,854	5,837	-0.3
Bega Valley	9,628		18,764	13,528	12,764	-5.6
Livingstone	4,224	8,998	10,892	8,737	8,211	-6.0
Lismore	9,231		8,186	6,658	5,979	-10.2
Goulburn Mulwaree	13,602	11,660	10,049	4,312	3,684	-14.6
P&W (Alice Springs)	9,608	10,173	9,056	8,605	6,403	-25.6
Central Highlands	11,658	14,059	14,683	17,432	12,404	-28.8
WC (Australind/Eaton)	10,137	7,430	4,000	9,144	6,423	-29.8
Bathurst	9,530	6,581	14,010	14,244	8,049	-43.5
WC (Geraldton)	17,119	8,228	8,251	14,319	8,076	-43.6

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Cassowary Coast	8,572	10,449	11,799	30,406	11,706	-61.5
Alexandrina					3,735	
Orange	768	1,450	2,871		5,311	
Median	9,608	8,228	9,553	8,391	8,076	
Mean	9,082	8,293	9,274	9,010	9,725	
Very small						
Bellingen					30,522	
Parkes					16,821	
Burdekin					16,168	
Tablelands					13,985	
P&W (Aggregated)					12,247	
WC (Karratha)					11,220	
WC (Northam)					8,386	
Singleton					8,114	
Mareeba					7,347	
Douglas					7,271	
WC (Hedland)					6,659	
WC (Broome)					6,188	
Lachlan					6,014	
Isaac					5,753	
P&W (Katherine)					5,634	
Mount Isa City					5,313	
WC (Exmouth)					5,010	
Upper Hunter					5,005	
Richmond Valley					4,120	
Cook					3,907	
Charters Towers					3,828	
Griffith					3,823	
WC (Denmark)					3,624	
WC (Esperance)					3,604	
Paroo					3,475	
WC (Derby)					3,382	
Tenterfield					3,363	
Torres Strait Island					3,259	
Warrumbungle					3,244	
WC (Margaret River)					3,190	
Nambucca					3,161	
South Burnett					3,036	
Palm Island					2,882	
Federation					2,738	
Forbes					2,588	
Banana					2,482	
Edward					2,342	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
WC (Kambalda)					2,251	
Murweh					2,160	
Cloncurry					2,120	
Maranoa					2,071	
North Burnett					2,062	
Snowy Valleys					2,008	
Bogan					2,006	
Mid-Western					1,933	
Diamantina					1,768	
Goondiwindi					1,761	
Warren					1,690	
WC (Katanning)					1,585	
Barossa					1,573	
Hinchinbrook					1,566	
WC (Harvey/Wokalup)					1,438	
Inverell					1,411	
WC (Carnarvon)					1,355	
WC (Dunsb./Yallingup)					1,349	
Gilgandra					1,302	
WC (Pinjarra)					1,296	
WC (Manjimup)					1,280	
Aurukun					1,274	
Balonne					1,232	
WC (Collie)					1,112	
Narrabri					1,100	
Cowra					1,087	
WC (Narrogin)					984	
Kyogle					982	
Muswellbrook					847	
Greater Hume					826	
WC (Dongara-Denison)					822	
Narromine					817	
Carrathool					774	
WC (Merredin)					745	
Yarrabah					658	
Coota.-Gundagai					654	
Burke					650	
Flinders					644	
Coonamble					615	
Pompuraaw					615	
Winton					611	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
WC (Kununurra)					604	
Yorke Peninsula					590	
Lockhart River					523	
Longreach					512	
Carpentaria					443	
Gunnedah					432	
WC (Newman)					381	
Coorong					334	
Leeton					325	
Weipa					324	
Upper Lachlan					317	
Quilpie					308	
Cooper Pedy					301	
WC (Kalbarri)					289	
Doomadgee					283	
Mornington					281	
McKinlay					261	
Barcaldine					243	
Onkaparinga					241	
Ceduna					212	
Torres					210	
Blackall-Tambo					199	
Hope Vale					145	
Roxby Downs					133	
P&W (Tennant Creek)					114	
Mid Murray					101	
Murray Bridge					61	
Kowanyama					59	
Clare & Gilbert					59	
Tatiara					46	
Bulloo					45	
Berri					36	
Boulia					27	
Southern Mallee					21	
Moree Plains					17	
Cherbourg					0	
Port Adelaide					0	
Elliston					0	
Franklin Harbour					0	
Mount Remarkable					0	
Orroroo Carrieton					0	
Median					1,232	
Mean					2,531	

Table A6 F28 – Capital expenditure: water (\$/property), by service provider size group, 2020–21 to 2024–25

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Major						
Gold Coast	92	148	97	78	174	123.5
WC (Perth)	287	243	248	409	758	85.3
Hunter Water	133	262	267	421	671	59.5
TasWater	582	916	517	345	479	38.7
Icon Water	238	90	135	184	254	38.1
Logan	191	199	163	199	258	30.0
Central Coast	0	98	151	228	293	28.7
Barwon Water	242	177	324	353	452	28.1
South East Water	95	90	104	100	127	27.2
Sydney Water	199	235	255	224	270	20.5
Yarra Valley Water	184	149	151	178	201	13.3
SA Water	557	448	448	563	596	5.9
Urban Utilities	206	164	165	171	166	-3.0
Greater Western Water		296	362	338	268	-20.7
Unitywater	144	178	262	446	310	-30.3
Median	195	178	248	228	270	
Mean	225	246	243	282	352	
Large						
Cairns	353	294	363	669	1,974	195.1
Townsville	458	801	1,124	617	1,291	109.2
Goulburn Valley Water	388	366	198	196	403	106.0
P&W (Darwin)	235	354	487	967	1,948	101.5
North East Water	336	254	221	255	356	39.6
Coliban Water	238	447	515	613	763	24.4
Toowoomba	699	518	774	891	832	-6.6
WC (Mandurah)	169	160	157	315	283	-10.0
Central Highlands Water (Vic)	117	68	177	287	240	-16.4
Gippsland Water	200	260	349	316	206	-34.9
Shoalhaven	258	198	430	432	268	-38.0
Redland City	19	16	54	47	14	-70.6
Median	248	277	356	374	380	
Mean	289	311	404	467	715	
Medium						
Queanbeyan	221	12	111	97	250	159.1
South Gippsland Water	661	434	347	259	565	118.2
Mackay	201	370	406	242	408	68.2
East Gippsland Water	460	196	201	242	400	65.3
GWMWater	258	299	403	409	602	47.1

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Gladstone	287	275	83	164	220	33.9
Fraser Coast	380	214	232	326	430	32.0
Wannon Water	219	253	352	297	349	17.6
Wingecarribee	420	611	151	184	169	-8.3
Albury	178	141	120	91	81	-11.2
Clarence Valley			656	414	334	-19.2
Lower Murray Water	276	640	319	335	196	-41.4
Tweed	336	242	248	361	194	-46.3
MidCoast Council	231	458	397	659	327	-50.4
Bundaberg	714	325	186	330	148	-55.2
Coffs Harbour	47	48	36	147	58	-60.9
Tamworth	996	280	668	499	168	-66.3
Dubbo	0	87			452	
Eurobodalla	447	342			1,958	
Port Macquarie Hastings	382	843	426	158		
Fitzroy River Water	237	357	490		1,224	
Median	282	290	319	278	331	
Mean	348	321	307	290	427	
Small						
Byron	133	0		0	122	
Snowy Monaro	0	236	312	80	953	1091.3
Kempsey	284	218	424	284	781	174.9
Western Downs	295	270	655	444	1,121	152.4
Westernport Water	333	224	167	183	403	119.9
Gympie	298	170	83	154	302	95.9
Southern Downs	531	375	731	496	802	61.6
Lismore	317		168	269	299	11.0
Whitsunday	781	545	85	272	291	6.7
WC (Albany)	629	489	236	293	305	4.1
Bega Valley	420	751	940	619	600	-3.1
Armidale	0	207		334	318	-5.0
Ballina	148	185	62	215	186	-13.5
Goulburn Mulwaree	524	314	213	194	151	-21.9
WC (Australind/Eaton)	575	175	221	608	369	-39.4
Bathurst	446	289	724	509	290	-43.0
P&W (Alice Springs)	584	661	418	576	197	-65.8
Livingstone	111	183	532	278	82	-70.6
WC (Geraldton)	795	329	334	620	141	-77.3
Essential Energy	910			207	2	-98.9
Alexandrina					0	
Cassowary Coast	411	486	584		263	
Central Highlands	707	787	993		788	
Mount Barker					18,421	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Orange	42	37	0		130	
Median	411	270	323	281	299	
Mean	403	330	394	332	1,093	
Very small						
Diamantina					8,410	
P&W (Aggregated)					7,305	
Paroo					2,842	
Cook					2,710	
Aurukun					2,590	
Burke					2,556	
Burdekin					2,176	
Torres Strait Island					2,150	
Parkes					2,130	
Palm Island					1,752	
WC (Exmouth)					1,717	
Lockhart River					1,616	
Lachlan					1,555	
Tenterfield					1,435	
Tablelands					1,346	
WC (Kambalda)					1,333	
Warren					1,323	
WC (Derby)					1,288	
Bogan					1,278	
WC (Denmark)					1,253	
Cloncurry					1,217	
P&W (Katherine)					1,117	
Mareeba					1,079	
Bellingen					1,065	
WC (Karratha)					1,036	
Yarrabah					884	
Charters Towers					852	
Winton					782	
Flinders					739	
WC (Hedland)					720	
Doomadgee					718	
Murweh					693	
Douglas					680	
Warrumbungle					647	
Balonne					634	
Isaac					582	
WC (Katanning)					578	
Upper Hunter					522	
WC (Esperance)					484	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
WC (Harvey/Wokalup)					458	
Singleton					450	
WC (Manjimup)					441	
WC (Northam)					436	
Quilpie					418	
Carrathool					396	
Gilgandra					386	
Edward					382	
Maranoa					374	
WC (Merredin)					372	
Mount Isa City					363	
Forbes					351	
WC (Narrogin)					337	
North Burnett					310	
WC (Pinjarra)					301	
Hope Vale					295	
Narromine					285	
Nambucca					256	
Hinchinbrook					256	
Griffith					250	
South Burnett					247	
Banana					243	
Carpentaria					241	
Narrabri					240	
Coonamble					237	
Longreach					217	
Cooper Pedy					213	
Snowy Valleys					213	
Federation					207	
Bulloo					203	
Mid-Western					184	
Boulia					180	
Murray Bridge					175	
Cowra					173	
Weipa					165	
WC (Broome)					159	
Richmond Valley					141	
Muswellbrook					129	
Kyogle					118	
WC (Kununurra)					116	
Torres					113	
McKinlay					112	
Greater Hume					109	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
WC (Dunsb./Yallingup)					93	
WC (Kalbarri)					89	
P&W (Tennant Creek)					87	
Kowanyama					86	
Ceduna					85	
Goondiwindi					84	
WC (Margaret River)					80	
Roxby Downs					78	
Gunnedah					57	
Inverell					56	
WC (Collie)					51	
Coorong					46	
WC (Dongara-Denison)					45	
Barcaldine					42	
WC (Carnarvon)					36	
WC (Newman)					33	
Leeton					28	
Yorke Peninsula					5	
Port Adelaide					0	
Elliston					0	
Franklin Harbour					0	
Mount Remarkable					0	
Orroroo Carrieton					0	
Mid Murray					0	
Tatiara					0	
Barossa					0	
Median					298	
Mean					705	

Table A7 F29 – Capital expenditure: wastewater (\$/property), by service provider size group, 2020–21 to 2024–25

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Major						
Gold Coast	551	557	361	386	600	55.3
TasWater	378	268	366	918	1,273	38.6
SA Water	178	249	354	341	439	29.0
Icon Water	306	299	252	172	212	23.4
WC (Perth)	230	213	242	341	394	15.8
Central Coast	0	216	371	408	465	13.8
Unitywater	367	397	549	673	756	12.3
Sydney Water	338	435	599	803	867	8.0
Greater Western Water		185	186	228	237	3.8
Urban Utilities	416	338	437	394	409	3.7
Logan	681	820	822	828	858	3.7
South East Water	268	173	191	270	276	2.2
Barwon Water	240	188	363	452	438	-3.2
Yarra Valley Water	300	238	239	262	244	-7.0
Hunter Water	562	328	427	333	247	-25.8
Median	322	268	363	386	438	
Mean	344	327	384	454	514	
Large						
North East Water	251	445	353	496	1,137	129.0
Gippsland Water	794	360	304	255	379	48.5
Townsville	270	388	484	148	193	30.3
Toowoomba	231	230	202	134	183	36.2
Coliban Water	253	197	347	477	615	29.0
Redland City	193	54	65	171	214	25.0
Goulburn Valley Water	400	377	300	348	415	19.5
Shoalhaven	391	430	697	448	485	8.2
Cairns	355	318	288	268	268	-0.1
P&W (Darwin)	175	123	160	162	118	-26.9
Central Highlands Water (Vic)	249	276	245	380	270	-29.0
WC (Mandurah)	269	135	414	460	256	-44.5
Median	261	297	302	308	269	
Mean	319	278	322	312	378	
Medium						
Gladstone	644	422	413	335	559	67.1
East Gippsland Water	111	248	584	413	589	42.7
Albury	154	53	46	63	88	38.7
Bundaberg	139	191	402	417	515	23.4
Mackay	264	204	281	119	136	14.4
MidCoast Council	279	307	364	419	474	13.2

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Fitzroy River Water	241	372		685	768	12.1
Tweed	236	214	273	220	203	-7.5
Coffs Harbour	95	87	132	208	185	-10.8
Wannon Water	321	95	587	991	798	-19.4
GWMWater	218	161	222	372	296	-20.5
Fraser Coast	613	404	213	151	115	-23.7
Clarence Valley			185	203	109	-46.6
South Gippsland Water	559	429	670	984	514	-47.7
Tamworth	98	246	155	363	126	-65.4
Lower Murray Water	260	223	221	217	74	-65.7
Queanbeyan	11	11	20	589	87	-85.3
Dubbo	5	94			494	
Eurobodalla			856		702	
Port Macquarie Hastings	309	704	555	353		
Wingecarribee	819	580	445		1,995	
Median	241	223	281	358	385	
Mean	283	266	349	394	441	
Small						
Byron	432	0		0	84	
Essential Energy	217			39	283	628.3
Snowy Monaro	0		253	58	321	455.8
P&W (Alice Springs)	206	155	330	100	334	233.1
WC (Albany)	288	287	139	339	1,059	212.4
Mount Barker		532	1,030	475	1,188	150.4
Southern Downs	597	478	643	253	559	120.6
WC (Geraldton)	124	136	128	151	318	110.2
Kempsey	597	178	524	485	887	82.9
Ballina	515	528	74	357	525	47.2
Livingstone	255	601	323	423	606	43.3
Westernport Water	331	336	102	216	282	30.6
Gympie	106	253	322	236	260	10.0
Whitsunday	245	24	256	230	250	8.6
Armidale	0	23	37	216	214	-1.2
Western Downs	378	240	355	181	169	-6.6
Goulburn Mulwaree	641	685	662	162	141	-13.0
Lismore	365		459	196	145	-26.1
Bega Valley	321	640	444	368	267	-27.5
Central Highlands	306	448	251	399	270	-32.2
Bathurst	109	91	64	300	185	-38.4
Cassowary Coast	430	630	625	2,368	1,080	-54.4
WC (Australind/Eaton)	243	493	85	52	19	-63.7
Alexandrina					365	
Orange	0	46	170		149	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Median	288	287	289	230	282	
Mean	292	324	331	331	398	
Very small						
Bellingen					5,877	
P&W (Aggregated)					4,562	
Palm Island					3,322	
WC (Northam)					2,165	
Pompuraaw					1,933	
Aurukun					1,657	
Burke					1,345	
P&W (Katherine)					1,043	
Mornington					940	
Lachlan					824	
Lockhart River					817	
WC (Carnarvon)					810	
Singleton					792	
Cook					771	
Gilgandra					650	
McKinlay					613	
WC (Broome)					605	
Upper Hunter					583	
Warrumbungle					559	
WC (Exmouth)					543	
WC (Margaret River)					512	
WC (Derby)					505	
WC (Dongara-Denison)					480	
Richmond Valley					448	
Burdekin					423	
Warren					394	
Kyogle					377	
Goondiwindi					376	
Murweh					370	
North Burnett					366	
Douglas					361	
Forbes					351	
Mount Isa City					338	
Banana					332	
WC (Kambalda)					282	
Edward					260	
Yarrabah					260	
Mareeba					258	
Carrathool					255	
Federation					244	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Quilpie					242	
Blackall-Tambo					223	
Nambucca					218	
Carpentaria					213	
Inverell					209	
Greater Hume					203	
WC (Collie)					199	
Yorke Peninsula					196	
WC (Pinjarra)					192	
Coonamble					192	
WC (Katanning)					190	
Coorong					188	
Barossa					187	
Barcaldine					158	
WC (Karratha)					158	
Murray Bridge					148	
Torres Strait Island					145	
Snowy Valleys					138	
Griffith					130	
Winton					124	
Tablelands					116	
Coota.-Gundagai					115	
Isaac					110	
Ceduna					109	
Kowanyama					108	
WC (Denmark)					104	
WC (Kununurra)					103	
WC (Esperance)					95	
Hope Vale					92	
WC (Harvey/Wokalup)					83	
Upper Lachlan					78	
South Burnett					78	
Flinders					70	
Narromine					69	
Hinchinbrook					64	
Mid Murray					57	
Balonne					54	
WC (Dunsb./Yallingup)					54	
Onkaparinga					52	
Leeton					49	
Longreach					48	
Cowra					48	
Torres					45	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
WC (Newman)					35	
Gunnedah					35	
Maranoa					35	
Mid-Western					31	
Southern Mallee					30	
WC (Narrogin)					28	
Tatiara					22	
WC (Hedland)					21	
Clare & Gilbert					21	
Diamantina					15	
WC (Kalbarri)					13	
WC (Manjimup)					11	
Berri					10	
WC (Merredin)					8	
Cloncurry					7	
Moree Plains					4	
Tenterfield					4	
Charters Towers					3	
P&W (Tennant Creek)					3	
Port Adelaide					0	
Cooper Pedy					0	
Elliston					0	
Franklin Harbour					0	
Mount Remarkable					0	
Orroroo Carrieton					0	
Median					158	
Mean					402	

Table A8 F8 – Revenue from community service obligations (ratio), by service provider size group, 2020–21 to 2024–25

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Major						
Greater Western Water		0.0346	0.0242	0.0206	0.0264	28.2
TasWater	0.0245	0.0229	0.0221	0.0220	0.0240	9.1
Icon Water	0.0251	0.0205	0.0162	0.0165	0.0178	7.9
Yarra Valley Water	0.0539	0.0536	0.0504	0.0473	0.0475	0.4
South East Water	0.0488	0.0479	0.0488	0.0464	0.0464	0.0
Hunter Water	0.0499	0.0473	0.0467	0.0447	0.0443	-0.9
Unitywater	0.0080	0.0077	0.0078	0.0068	0.0066	-2.9
WC (Perth)	0.0630	0.0677	0.0623	0.0619	0.0594	-4.0
Barwon Water	0.0455	0.0425	0.0446	0.0405	0.0387	-4.4
Sydney Water	0.0481	0.0487	0.0465	0.0456	0.0431	-5.5
SA Water	0.1103	0.1104	0.1070	0.1038	0.0912	-12.1
Central Coast		0.0150	0.0100	0.0105		
Gold Coast	0.0040	0.0043	0.0035	0	0	
Logan	0	0	0	0		
Urban Utilities	0	0	0	0		
Median	0.0397	0.0346	0.0242	0.0220	0.0409	
Mean	0.0368	0.0349	0.0327	0.0311	0.0371	
Large						
Goulburn Valley Water	0.0601	0.0597	0.0528	0.0402	0.1197	197.8
WC (Mandurah)	-0.1405	-0.1341	-0.0787	-0.0504	-0.0906	79.8
Townsville	0.0160	0.0151	0.0148	0.0142	0.0165	16.2
Shoalhaven	0.0110	0.0110	0.0105	0.0092	0.0095	3.3
Gippsland Water	0.0427	0.0446	0.0440	0.0432	0.0435	0.7
Coliban Water	0.0456	0.0449	0.0426	0.0400	0.0393	-1.7
Toowoomba	0.0080	0.0086	0.0111	0.0123	0.0103	-16.3
P&W (Darwin)	0.0346	0.0206	0.0189	0.0187	0.0153	-18.2
Central Highlands Water (Vic)	0.0536	0.0473	0.0463	0.0470	0.0374	-20.4
Cairns	0.0220	0.0174	0.0062	0.0063	0.0034	-46.0
Redland City	0.0030	0.0036	0.0036	0.0128	0.0039	-69.5
North East Water	0.0626	0.0639	0.0578	0.0559	0.0055	-90.2
Median	0.0220	0.0190	0.0169	0.0164	0.0128	
Mean	0.0174	0.0169	0.0192	0.0208	0.0178	
Medium						
Queanbeyan	0.0040	0.0026	0.0027	0	0.0054	
Port Macquarie Hastings	0.0100	0.0084	0.0083	0.0083	0.0192	131.3
Fitzroy River Water	0.0110	0.0080	0.0116	0.0096	0.0115	19.8
Albury		0.0088	0.0184	0.0108	0.0129	19.4
Mackay	0.0020	0.0020	0.0020	0.0021	0.0024	14.3
Tweed	0.0100	0.0100	0.0104	0.0082	0.0090	9.8
East Gippsland Water	0.0639	0.0666	0.0679	0.0561	0.0603	7.5

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
South Gippsland Water	0.0514	0.0534	0.0523	0.0548	0.0556	1.5
GWMWater	0.0721	0.0673	0.0681	0.0645	0.0651	0.9
Wannon Water	0.0522	0.0508	0.0528	0.0486	0.0487	0.2
Tamworth	0.0080	0.0070	0.0058	0.0068	0.0067	-1.5
Fraser Coast	0.0070	0.0071	0.0113	0.0052	0.0050	-3.8
Lower Murray Water	0.0481	0.0490	0.0451	0.0424	0.0407	-4.0
Bundaberg	0.0370	0.0177	0.0087	0.0179	0.0164	-8.4
Clarence Valley			0.0080	0.0074	0.0059	-20.3
Gladstone	0.0100	0.0088	0.0069	0.0095	0.0073	-23.2
Coffs Harbour	0.0040	0.0040	0.0074	0.0070		
Dubbo	0.0050		0.0050		0.0089	
Eurobodalla	0.0090	0.0094	0.0074	0.0217		
MidCoast Council	0.0110	0.0101	0.0101	0.0078		
Wingecarribee	0.0080	0.0080	0.0110	0.0074		
Median	0.0100	0.0088	0.0101	0.0089	0.0115	
Mean	0.0223	0.0210	0.0201	0.0198	0.0224	
Small						
WC (Albany)	-0.0533	0.0718	-0.1269	-0.0446	-0.0936	109.9
Armidale	0.0070	0.0063		0.0025	0.0050	100.0
Essential Energy	0.0170	0.0170	0.0150	0.0145	0.0233	60.7
Kempsey	0.0090	0.0077	0.0074	0.0064	0.0101	57.8
Bega Valley	0.0080	0.0090	0.0080	0.0061	0.0083	36.1
WC (Geraldton)	-1.0678	-0.4408	-0.8339	-0.4546	-0.6154	35.4
Bathurst	0.0070	0.0070	0.0067	0.0054	0.0062	14.8
Ballina	0.0070	0.0080	0.0077	0.0080	0.0084	5.0
Goulburn Mulwaree	0.0060	0.0071	0.0078	0.0068	0.0069	1.5
Westernport Water	0.0357	0.0388	0.0382	0.0379	0.0380	0.3
Gympie	0.0240	0.0153	0.0111	0.0141	0.0129	-8.5
Lismore	0.0080	0.0106	0.0076	0.0080	0.0049	-38.8
Byron	0.0050	0.0053	0.0071	0.0075	0.0036	-52.0
P&W (Alice Springs)	0.1581	0.1413	0.1401	0.1360	0.0105	-92.3
WC (Australind/Eaton)	-0.0059	-0.0388	0.0668	0.0298	-0.0144	-148.3
Alexandrina					0	
Cassowary Coast	0	0	0	0	0	
Central Highlands	0	0	0	0	0	
Livingstone	0	0	0	0	0	
Mount Barker		0	0	0		
Orange	0.0080	0.0080	0.0042		0.0185	
Snowy Monaro		0	0	0	0	
Southern Downs	0	0	0	0	0	
Western Downs	0.0530	0.0684	0.0648	0.0793		
Whitsunday	0.0890	0.0498	0	0	0	
Median	0.0070	0.0074	0.0071	0.0061	0.0049	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Mean	-0.0311	-0.0003	-0.0247	-0.0060	-0.0246	

Table A9 C15 – Average duration of an unplanned interruption: water (minutes), by service provider size group, 2020–21 to 2024–25

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Major						
Urban Utilities	94.0	130.0	114.0	117.0	133.0	13.7
Hunter Water	155.0	138.0	129.0	129.0	135.4	5.0
Icon Water	147.0	136.0	131.5	118.1	122.7	3.9
Sydney Water	200.0	192.0	231.0	179.0	178.0	-0.6
WC (Perth)	140.0	141.0	162.0	170.0	169.1	-0.6
Gold Coast	151.7	158.5	126.3	127.0	120.0	-5.5
South East Water	89.5	87.7	90.1	89.3	84.3	-5.6
Central Coast	208.0	203.0	210.0	178.0	167.7	-5.8
Barwon Water	112.7	98.8	98.0	88.3	83.1	-5.9
Greater Western Water		116.6	138.9	148.4	132.7	-10.6
Unitywater	120.3	116.5	129.3	171.0	144.1	-15.7
Yarra Valley Water	97.5	105.4	105.7	96.0	80.0	-16.7
SA Water	194.0	181.0	167.0	255.0	206.0	-19.2
Logan	183.6	143.3	143.9	254.0	163.6	-35.6
Median	143.5	137.0	130.4	138.7	134.2	
Mean	143.3	139.1	141.2	151.4	137.1	
Large						
Redland City	135.1	160.0	273.0	130.0	257.7	98.2
P&W (Darwin)	139.0	102.1	77.0	75.8	123.0	62.3
WC (Mandurah)	62.0	64.0	114.0	82.0	127.4	55.4
Gippsland Water	69.3	108.9	84.9	63.3	86.6	36.7
Townsville	98.8	800.1	134.5	118.0	148.7	26.0
Cairns	45.0	36.7	61.3	35.9	45.0	25.3
Goulburn Valley Water	93.7	117.5	84.2	78.6	96.6	22.9
Central Highlands Water (Vic)	114.0	137.0	117.0	116.0	133.0	14.7
North East Water	81.0	71.0	96.0	96.0	105.9	10.3
Toowoomba				144.5	152.0	5.2
Coliban Water	141.5	105.0	195.0	109.0	110.9	1.7
Shoalhaven	74.0	113.0	80.0	153.0	116.6	-23.8
Median	87.4	108.9	96.0	102.5	119.8	
Mean	94.4	165.0	119.7	100.2	125.3	
Medium						
Gladstone	39.0	35.0	51.5	24.4	83.4	241.8
Tweed	161.0	275.0	137.0	168.0	265.0	57.7
Wannon Water	138.5	150.0	172.0	98.0	142.6	45.5
Wingecarribee	185.0	204.0	141.0	135.0	175.0	29.6
Lower Murray Water	59.0	52.4	58.8	63.7	69.1	8.5
Riverina Water (W)	164.0	142.0	162.0	163.0	175.0	7.4
Fitzroy River Water	33.8	33.9	35.8	75.5	78.7	4.2
Coffs Harbour	189.0	167.0	175.0	185.0	192.0	3.8

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Queanbeyan	220.0	76.0	56.6	130.0	130.0	0.0
Clarence Valley	180.0	95.0	96.0	96.0	96.0	0.0
Dubbo	125.0	125.0	120.0	120.0	120.0	0.0
Port Macquarie Hastings	90.0	90.0	90.0	90.0	90.0	0.0
Albury	87.0	213.0	148.0	62.0	60.0	-3.2
Mackay	23.3	11.9	7.4	30.5	29.5	-3.3
East Gippsland Water	74.0	88.8	103.8	91.2	76.5	-16.1
Bundaberg	70.0	88.0	126.0	104.0	83.0	-20.2
Fraser Coast	125.0	128.4	159.0	152.0	120.0	-21.1
South Gippsland Water	80.0	78.7	89.1	85.7	66.8	-22.1
GWMWater	83.9	80.0	102.6	134.4	88.1	-34.4
Tamworth	210.0	2,289.0	422.0	253.0	134.0	-47.0
Eurobodalla	170.0	214.0	73.0			
MidCoast Council					20.0	
Median	125.0	95.0	103.8	101.0	90.0	
Mean	119.4	220.8	120.3	113.1	109.3	
Small						
Armidale	131.0	89.0	166.0	16.0	116.0	625.0
Lismore	120.0	162.0	162.0	121.0	195.0	61.2
WC (Kal.-Boulder) (W)	31.0	56.0	96.0	67.0	99.6	48.6
WC (Australind/Eaton)	100.0	115.0	109.0	103.0	135.3	31.3
WC (Geraldton)	102.0	109.0	99.0	90.0	114.0	26.7
P&W (Alice Springs)			78.0	144.7	161.6	11.7
Cassowary Coast	156.0	191.0	57.0	93.0	101.0	8.6
Livingstone	28.6	19.9	18.8	17.8	18.1	1.7
Central Highlands	30.0	30.0	30.0	30.0	30.0	0.0
Orange	240.0	123.0	123.0	123.0	115.0	-6.5
Aqwest-Bunbury (W)	38.0	35.0	43.0	40.0	35.7	-10.8
Goldenfields Water (W)	152.0	55.0	180.0	221.0	190.0	-14.0
Western Downs	37.0	39.0	39.0	44.2	36.0	-18.6
Whitsunday	235.0	231.0	352.5	303.0	240.7	-20.6
Southern Downs	246.5	247.5	36.8	86.4	54.5	-36.9
Westernport Water	71.8	83.9	93.7	139.0	81.9	-41.1
WC (Albany)	145.0	120.0	108.0	258.0	127.4	-50.6
Bega Valley	251.0	510.0	456.0	302.0	138.0	-54.3
Gympie	157.6	105.8	108.8	145.0	60.6	-58.2
Busselton (W)	130.0	37.9	50.8	161.3	43.2	-73.2
Ballina					120.0	
Essential Energy				138.0		
Kempsey	195.0	104.0	112.0			
Snowy Monaro	120.0	120.0	120.0	120.0		
Median	130.0	105.8	103.5	120.5	114.0	
Mean	129.4	123.1	120.0	125.6	105.4	

Table A10 A8 – Water main breaks, bursts and leaks (mains breaks per 100 km), by service provider size group, 2020–21 to 2024–25

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Major						
Logan	6.0	5.2	3.7	3.5	9.9	186.5
SA Water	13.3	13.3	12.7	14.3	16.8	17.8
South East Water	25.2	27.6	28.4	28.2	32.7	16.1
Greater Western Water		18.5	16.8	17.9	20.6	15.0
Yarra Valley Water	28.6	31.3	35.4	34.6	38.8	12.1
Gold Coast	9.5	8.7	7.2	5.9	6.6	11.7
WC (Perth)	10.9	10.2	10.2	12.0	12.7	5.3
Barwon Water	23.2	25.1	23.6	29.2	30.1	3.4
Icon Water	12.0	10.0	8.4	8.8	8.8	0.7
Urban Utilities	25.4	18.6	17.8	18.3	18.1	-1.3
Central Coast	9.9	14.1	16.3	15.2	14.8	-2.8
Sydney Water	20.8	17.2	20.6	20.2	19.3	-4.5
Unitywater	3.5	4.7	3.9	3.9	3.5	-10.4
TasWater	51.9	43.1	47.2	42.8	34.1	-20.2
Hunter Water	20.2	21.0	22.0	22.9	13.6	-40.7
Median	16.8	17.2	16.8	17.9	16.8	
Mean	18.6	17.9	18.3	18.5	18.7	
Large						
Gippsland Water	19.7	18.6	16.5	16.8	23.5	40.1
North East Water	11.2	12.0	11.1	13.4	17.2	28.2
Central Highlands Water (Vic)	16.8	17.7	16.3	16.2	19.3	19.0
Coliban Water	21.5	23.7	23.1	25.0	29.6	18.2
Goulburn Valley Water	13.9	13.7	10.2	11.3	13.1	16.0
P&W (Darwin)	14.0	14.1	16.5	13.8	14.7	6.4
Toowoomba	9.1	12.3	14.4	8.3	8.3	0.2
WC (Mandurah)	2.7	2.0	2.9	2.2	2.1	-6.3
Cairns	20.6	19.9	25.6	24.5	22.7	-7.1
Townsville	21.8	19.1	17.7	20.7	17.0	-17.7
Redland City	3.9	5.9	6.6	8.1	5.1	-36.3
Shoalhaven	6.5	5.8	19.2	20.6	9.9	-52.2
Median	14.0	13.9	16.4	15.0	15.9	
Mean	13.5	13.7	15.0	15.1	15.2	
Medium						
Albury	4.3	2.8	2.3	2.9	44.2	1422.4
Clarence Valley	7.3	3.9	1.4	1.5	6.2	313.3
Tweed	11.8	11.1	9.7	5.7	12.6	120.2
Coffs Harbour	9.1	8.2	5.0	5.4	10.2	88.7
South Gippsland Water	22.2	36.6	29.4	25.9	46.2	78.7
Tamworth	4.7	2.9	3.9	1.6	2.8	76.2

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Queanbeyan	23.2	23.5	17.6	13.4	19.2	43.4
GWMWater	41.7	39.9	46.2	39.8	50.4	26.7
Wannon Water	7.4	8.0	6.9	12.6	15.4	21.8
Riverina Water (W)	18.2	10.6	19.5	17.9	21.1	17.9
Port Macquarie Hastings	8.5	1.1	2.8	2.7	3.1	15.6
Lower Murray Water	19.6	20.6	21.1	26.9	30.9	14.8
Wingecarribee	6.3	4.9	8.3	3.9	4.4	13.3
Mackay	6.2	6.4	3.8	3.1	3.5	10.2
Dubbo	12.9	15.1	12.6	15.0	16.1	7.4
MidCoast Council	15.1	15.2	10.2	11.5	10.8	-6.3
East Gippsland Water	13.4	10.6	11.7	14.2	12.6	-10.9
Bundaberg	32.7	17.3	14.3	13.0	9.9	-23.8
Fitzroy River Water	10.3	7.3	6.1	11.6	8.8	-24.2
Fraser Coast	5.3	6.6	7.3	7.9	5.9	-25.0
Gladstone	10.8	87.1	40.2	34.6	8.0	-76.9
Eurobodalla	42.0	30.9	15.0		17.2	
Median	11.3	10.6	9.9	11.6	11.7	
Mean	15.1	16.8	13.4	12.9	16.3	
Small						
Southern Downs	8.1	11.4	17.5	15.8	98.2	522.3
Byron	48.2	61.9	55.4	2.9	12.0	313.8
Goulburn Mulwaree	4.7	2.8	2.0	1.1	4.2	282.7
Bega Valley	11.6	3.0	8.1	5.3	8.3	57.0
Lismore	20.9	12.3	11.4	11.7	16.1	37.2
Armidale	14.3	12.4	15.4	5.8	7.9	36.0
Busselton (W)	7.9	5.2	6.3	5.7	7.7	35.3
Whitsunday	19.5	23.2	25.9	28.5	36.9	29.4
Essential Energy	9.9	4.5	5.2	4.5	5.8	28.0
WC (Albany)	13.5	11.9	12.1	8.8	10.6	20.9
Livingstone	3.9	3.8	3.2	3.3	3.6	9.7
WC (Australind/Eaton)	4.4	5.2	3.2	4.6	4.8	5.0
Cassowary Coast	21.9	27.3	21.5	31.2	32.6	4.6
Kempsey	5.9	19.5	17.4	16.6	17.1	2.9
Westernport Water	10.5	19.8	13.3	15.5	15.6	0.8
WC (Geraldton)	14.9	12.0	25.2	28.6	27.6	-3.6
Ballina			5.5	3.7	3.1	-15.9
Goldenfields Water (W)	15.1	8.6	11.2	10.8	8.9	-17.5
P&W (Alice Springs)	31.0	31.4	32.1	24.5	20.1	-18.1
Gympie	10.6	16.0	14.0	12.7	10.1	-20.4
WC (Kal.-Boulder) (W)	9.8	12.9	9.5	13.6	9.8	-27.7
Aqwest-Bunbury (W)	7.6	4.6	8.1	8.4	5.8	-30.8
Western Downs	25.1	30.4	52.3	29.0	19.5	-32.6
Bathurst	3.5	3.9	13.6	11.7	7.5	-35.8

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Central Highlands	24.9	26.8	21.8	24.9	15.4	-38.2
Orange	10.9	3.1	8.9	8.5	3.7	-56.7
Mount Barker		6.0	11.1	7.3	0.0	-100.0
Alexandrina					11.1	
Snowy Monaro	8.9		16.1		18.6	
Median	10.8	11.9	12.7	10.8	10.1	
Mean	14.1	14.6	16.0	12.8	15.3	
Very small						
Blackall-Tambo					693.6	
Paroo					185.3	
Croydon (W)					157.1	
Coonamble					156.0	
Weipa					144.4	
Bourke					129.3	
Roxby Downs					110.5	
Federation					107.1	
Quilpie					105.9	
Muswellbrook					90.3	
Napranum					88.9	
Bulloo					81.8	
Burke					73.3	
Warren					71.6	
Isaac					70.6	
Yarrabah					66.7	
Barcaldine					66.3	
Upper Hunter					63.9	
WC (Derby)					61.4	
Lockhart River					60.0	
Bogan					58.7	
Moree Plains					58.3	
Kowanyama					57.1	
Torres					55.6	
Cooper Pedy					54.2	
McKinlay					50.0	
Aurukun					47.6	
Flinders					47.2	
WC (Mount Barker) (W)					46.6	
WC (Newman)					43.0	
Edward					39.4	
Barcoo (W)					38.1	
Mount Isa City					37.7	
Balonne					36.2	
WC (Dongara-Denison)					36.1	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
F.B. Pipeline (W)					33.3	
WC (Narrogin)					32.6	
Hope Vale					32.4	
Burdekin					32.2	
Kyogle					32.1	
Tatiara					31.8	
Winton					31.3	
WC (Merredin)					29.0	
Upper Lachlan					28.6	
Cabonne					26.1	
Parkes					26.0	
Cobar Shire					25.0	
Cook					25.0	
Murray Bridge					24.6	
Nambucca					24.4	
Douglas					23.9	
WC (Collie)					23.6	
WC (Waroona/Hamel) (W)					23.5	
WC (Northam)					22.6	
Mornington					22.2	
North Burnett					21.2	
Wujal Wujal					20.0	
WC (Katanning)					18.9	
WC (Hedland)					18.8	
Carrathool					18.2	
Balranald					17.6	
Etheridge (W)					17.4	
Torres Strait Island					17.1	
Northern Peninsula					17.1	
WC (York) (W)					17.0	
WC (Exmouth)					16.9	
WC (Bridg./Hester) (W)					16.5	
Gwydir					16.3	
Tablelands					16.2	
Franklin Harbour					16.1	
Greater Hume					15.6	
Singleton					14.6	
Gilgandra					14.6	
WC (Kambalda)					13.9	
WC (Denmark)					13.7	
South Burnett					13.7	
Maranoa					13.5	
Cloncurry					13.5	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Goondiwindi					13.5	
Warrumbungle					13.2	
Bellingen					12.8	
WC (Carnarvon)					12.7	
Mareeba					12.6	
Palm Island					12.5	
WC (Manjimup)					12.1	
Banana					11.3	
Tenterfield					11.2	
P&W (Aggregated)					11.0	
WC (Karratha)					10.9	
Narromine					10.4	
Griffith					9.9	
Lachlan					9.7	
P&W (Katherine)					9.4	
WC (Broome)					9.3	
WC (Kununurra)					9.3	
Leeton					9.2	
Richmond Valley					9.2	
Narrabri					9.0	
WC (Harvey/Wokalup)					8.7	
Mid-Western					8.7	
WC (Pinjarra)					8.6	
Charters Towers					8.4	
Cowra					8.3	
WC (Kalbarri)					8.3	
WC (Jurien) (W)					8.0	
Cent. Tablelands (W)					7.7	
Gunnedah					7.7	
WC (Wickham) (W)					7.3	
Yorke Peninsula					7.2	
WC (Esperance)					6.9	
Hinchinbrook					6.8	
Inverell					6.5	
WC (Augusta) (W)					6.2	
WC (Dunsb./Yallingup)					4.8	
Richmond					4.4	
Ceduna					3.6	
Murweh					3.2	
Cobar Water (W)					3.1	
Carpentaria					3.1	
WC (Capel) (W)					3.1	
WC (Dalyellup) (W)					3.1	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
WC (Margaret River)					2.2	
Snowy Valleys					1.4	
Marion (W)					0.0	
Coorong					0.0	
Elliston					0.0	
Orroroo Carrieton					0.0	
Mid Murray					0.0	
P&W (Tennant Creek)					0.0	
Barossa					0.0	
WC (Donnybrook) (W)					0.0	
WC (Lancelin) (W)					0.0	
Woorabinda					0.0	
Median					16.5	
Mean					34.5	

Table A11 A14 – Number of sewerage main breaks, leaks and chokes per 100 km of sewer mains (breaks, leaks and chokes/100 km), by service provider size group, 2020–21 to 2024–25

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Major						
Icon Water	52.3	34.7	29.0	39.1	55.7	42.5
Logan	8.1	6.6	5.8	6.1	7.9	29.0
SA Water	49.3	51.0	45.0	47.0	53.9	14.7
Gold Coast	3.8	5.7	4.4	5.0	5.6	12.0
Sydney Water	49.0	42.0	28.0	41.0	44.8	9.2
Barwon Water	55.8	53.9	49.8	57.1	60.3	5.6
Greater Western Water		16.9	15.6	17.4	18.4	5.6
Yarra Valley Water	32.3	27.6	28.8	25.8	26.9	4.1
Hunter Water	33.6	27.3	22.5	32.1	32.9	2.4
Central Coast	30.0	30.0	26.0	36.0	35.6	-1.0
TasWater	56.6	42.8	48.1	63.9	63.0	-1.3
WC (Perth)	17.5	14.1	13.4	17.4	16.0	-7.9
South East Water	16.2	16.1	14.3	14.7	13.5	-8.0
Urban Utilities	24.0	19.0	14.3	19.4	15.6	-19.5
Unitywater	9.8	8.9	7.1	6.0	4.3	-28.3
Median	31.2	27.3	22.5	25.8	26.9	
Mean	31.3	26.4	23.5	28.5	30.3	
Large						
Toowoomba	20.1	18.7	14.6	14.7	20.8	41.2
North East Water	10.6	9.1	9.4	7.7	10.9	40.9
Central Highlands Water (Vic)	19.7	16.7	16.5	15.1	16.8	11.0
Coliban Water	17.8	20.7	16.2	11.8	12.8	8.1
Townsville	54.4	57.4	45.8	42.8	45.6	6.5
Shoalhaven	3.0	17.0	13.0	20.0	20.8	4.2
Cairns	12.4	16.7	14.6	20.8	20.1	-3.2
P&W (Darwin)	8.6	6.9	17.0	7.9	7.4	-6.8
WC (Mandurah)	6.8	7.6	7.7	6.9	6.4	-8.0
Gippsland Water	1.5	3.4	4.2	4.9	4.4	-9.6
Goulburn Valley Water	14.9	10.7	10.2	8.6	7.7	-10.0
Redland City	13.9	15.2	15.0	14.8	3.0	-79.5
Median	13.2	16.0	14.6	13.3	11.9	
Mean	15.3	16.7	15.4	14.7	14.7	
Medium						
Clarence Valley	11.0	5.0	2.0	2.0	70.3	3413.5
East Gippsland Water	7.1	5.4	3.6	3.1	16.3	426.5
Wingecarribee	15.0	14.0	9.0	10.0	36.9	268.7
Gladstone	2.0	9.4	6.9	2.3	6.8	196.5
Port Macquarie Hastings	15.0	30.0	6.0	9.0	23.4	159.4
Wannon Water	8.1	5.2	7.0	6.7	12.5	86.7

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Coffs Harbour	82.0	31.0	10.0	30.0	54.1	80.3
South Gippsland Water	12.5	8.9	7.8	11.3	19.7	74.7
Tamworth	11.0	20.0	14.0	9.0	13.0	44.7
Mackay	4.6	1.3	1.9	1.1	1.6	40.9
GWMWater	50.5	43.8	43.6	39.7	48.4	21.9
MidCoast Council	21.0	18.0	14.0	16.0	17.4	8.9
Queanbeyan	116.0	84.0	62.0	77.0	82.4	7.0
Bundaberg	30.1	29.9	20.6	18.2	18.7	2.7
Albury	81.0	83.0	75.0	94.0	91.2	-3.0
Dubbo	50.0	62.0	46.0	57.0	49.3	-13.5
Fitzroy River Water	16.5	16.3	16.3	10.6	9.1	-14.5
Fraser Coast	6.5	3.6	2.6	4.5	3.8	-15.3
Tweed	1.0	6.0	6.0	6.0	4.9	-17.8
Wagga Wagga (WW)	57.0	55.0	57.0	56.0	33.2	-40.6
Lower Murray Water	10.4	17.0	13.9	13.0	2.3	-82.7
Eurobodalla	13.0	27.0	13.0		38.1	
Median	14.0	17.5	11.5	10.6	19.2	
Mean	28.2	26.2	19.9	22.7	29.7	
Small						
Armidale	47.0	41.0	29.0	40.0	125.5	213.6
Bega Valley	14.0	7.0	3.0	2.0	5.4	171.0
Westport Water	5.4	7.6	4.0	3.5	8.2	133.4
Goulburn Mulwaree	277.0	33.0	60.0	44.0	91.8	108.6
WC (Australind/Eaton)	7.1	5.9	3.9	3.9	8.0	103.8
Kal-Boulder (WW)	24.3	13.7	11.8	13.1	25.5	94.3
WC (Geraldton)	3.4	3.7	5.9	3.1	5.5	78.4
Livingstone	4.2	4.8	4.1	2.4	4.1	72.1
Bathurst	44.0	23.0	22.0	23.0	39.1	69.9
Southern Downs	30.8	32.7	21.1	17.8	29.8	67.5
Orange	45.0	64.0	33.0	56.0	91.4	63.3
Kempsey	33.0	29.0	32.0	35.0	45.6	30.3
Central Highlands	9.6	9.6	10.7	26.4	30.2	14.2
WC (Albany)	22.9	16.5	17.3	13.5	14.1	4.6
Cassowary Coast	6.9	3.5	8.2	4.6	4.6	-0.4
Lismore	28.0	24.0	16.0	20.0	19.9	-0.5
Whitsunday	32.2	11.7	15.8	17.8	16.3	-8.4
Essential Energy	167.0	151.0	96.0	133.0	121.5	-8.6
Byron	42.0	49.0	41.0	19.0	17.0	-10.7
Ballina			5.0	15.0	13.0	-13.3
WC (Bunbury) (WW)	7.7	8.1	6.8	9.1	7.7	-15.8
Mount Barker		1.0	2.0	3.0	2.4	-21.0
Western Downs	4.0	3.6	7.5	2.9	1.6	-43.4
P&W (Alice Springs)	5.9	11.3	6.0	5.7	2.6	-54.6

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
WC (Busselton) (WW)	5.6	2.5	0.9	3.7	1.5	-60.0
Snowy Monaro	6.0	13.0	219.0	116.0	44.4	-61.7
Gympie	15.6	19.0	15.5	17.3	4.6	-73.6
Alexandrina					5.8	
Median	15.6	12.4	11.8	15.0	13.6	
Mean	35.5	22.7	25.8	24.1	28.1	
Very small						
Carrathool					435.1	
Edward					266.0	
Weddin (WW)					170.6	
Forbes					141.8	
June (WW)					121.2	
Cleve (WW)					120.5	
Warren					117.7	
Mid-Western					100.7	
Inverell					96.0	
WC (Katanning)					94.2	
Coota.-Gundagai					89.6	
Upper Lachlan					82.1	
Muswellbrook					79.2	
Moree Plains					74.0	
Bourke					67.7	
Federation					67.1	
Lachlan					66.9	
WC (Newman)					62.1	
Warrumbungle					59.0	
Gwydir					58.8	
Goyder (WW)					53.6	
Bland (WW)					52.2	
Berri					50.4	
Gunnedah					48.9	
Longreach					45.6	
Narromine					44.3	
Singleton					43.7	
Kingston (WW)					40.8	
Parkes					40.4	
Cherbourg					40.0	
Pompuraaw					40.0	
Nambucca					39.7	
Tenterfield					37.8	
WC (Merredin)					36.4	
Balonne					36.4	
Coober Pedy					33.3	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Kyogle					32.9	
WC (Exmouth)					32.0	
Torres					29.4	
WC (Narrogin)					28.6	
Leeton					27.5	
McKinlay					27.3	
Upper Hunter					27.3	
Bellingen					26.7	
Roxby Downs					25.7	
Snowy Valleys					25.0	
Bogan					24.8	
Cowra					24.6	
Temora (WW)					23.7	
Mount Isa City					21.9	
South Burnett					21.6	
Quilpie					21.4	
Palm Island					21.1	
Gilgandra					20.8	
Wujal Wujal					20.0	
Balranald					19.4	
WC (Kununurra)					18.1	
Hawkesbury (WW)					18.0	
Goondiwindi					17.2	
WC (Hedland)					16.8	
Burke					16.7	
Griffith					16.7	
Streaky Bay (WW)					16.6	
Charters Towers					15.5	
Light (WW)					15.0	
WC (Collie)					14.6	
Coonamble					14.3	
Southern Mallee					14.3	
WC (Esperance)					14.2	
Flinders Ranges (WW)					13.3	
Coorong					13.1	
WC (Carnarvon)					11.7	
Greater Hume					10.8	
Wakefield (WW)					10.8	
Mornington					10.5	
WC (Harvey/Wokalup)					9.4	
Flinders					9.4	
Blayney (WW)					8.4	
WC (Denmark)					7.6	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Carpentaria					7.5	
North Burnett					7.2	
Richmond					7.1	
WC (Northam)					6.8	
Kimba (WW)					6.4	
Loxton Waikerie (WW)					6.3	
Barcaldine					6.1	
Richmond Valley					6.0	
WC (Karratha)					5.9	
WC (Dunsb./Yallingup)					5.8	
Banana					5.7	
WC (Kambalda)					5.5	
Yorke Peninsula					5.5	
WC (Broome)					5.3	
Tatiara					5.0	
Cabonne					4.9	
WC (Pinjarra)					4.9	
Isaac					4.9	
Burdekin					4.3	
Port Augusta (WW)					4.0	
Barossa					4.0	
Hinchinbrook					3.6	
WC (Margaret River)					3.5	
P&W (Aggregated)					3.0	
WC (Derby)					2.7	
Northern Peninsula					2.6	
Tumby Bay (WW)					2.5	
Renmark Paringa (WW)					2.5	
Weipa					2.3	
Onkaparinga					2.3	
Douglas					1.9	
Tablelands					1.7	
Copper Coast (WW)					1.6	
Lower Eyre (WW)					1.6	
Cook					1.5	
P&W (Katherine)					1.3	
Torres Strait Island					1.2	
Adelaide Hills (WW)					1.2	
Adelaide Plains (WW)					0.0	
Alano Water (WW)					0.0	
Barunga (WW)					0.0	
Port Adelaide					0.0	
Clare & Gilbert					0.0	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Ceduna					0.0	
Elliston					0.0	
Franklin Harbour					0.0	
Grant (WW)					0.0	
Kar. East Murray (WW)					0.0	
Mount Remarkable					0.0	
Orroroo Carrieton					0.0	
Peterborough (WW)					0.0	
Robe (WW)					0.0	
Kangaroo Island (WW)					0.0	
Mid Murray					0.0	
Nara. Lucindale (WW)					0.0	
Northern Areas (WW)					0.0	
Port Pirie (WW)					0.0	
P&W (Tennant Creek)					0.0	
Murray Bridge					0.0	
WC (Dongara-Denison)					0.0	
WC (Kalbarri)					0.0	
WC (Manjimup)					0.0	
Wattle Range (WW)					0.0	
Wudinna (WW)					0.0	
Median					11.7	
Mean					28.1	

Table A12 A15 – Number of property connection sewerage breaks, leaks and chokes (breaks, leaks and chokes/1,000 properties), by service provider size group, 2020–21 to 2024–25

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Major						
Logan	0.9	0.6	0.5	1.1	1.8	63.6
Central Coast	3.0	3.9	3.0	4.0	6.4	60.2
Icon Water	10.5	7.3	4.9	6.8	9.5	39.7
TasWater	6.9	6.7	6.5	7.9	9.2	16.5
Barwon Water	4.7	4.8	4.6	5.1	5.5	7.8
Greater Western Water		2.8	2.5	2.9	3.2	7.8
SA Water	28.0	35.0	31.0	33.0	33.4	1.2
Yarra Valley Water	5.6	5.3	4.8	5.0	5.0	-0.2
South East Water	3.9	4.0	3.4	3.6	3.3	-8.2
Sydney Water	0.2	0.2	0.1	0.2	0.2	-11.8
Gold Coast	1.7	1.5	1.0	1.3	1.1	-15.4
Hunter Water	8.2	6.6	5.6	8.4	6.5	-22.6
Urban Utilities	3.1	2.3	2.2	2.6	2.0	-23.1
Unitywater	1.3	1.1	0.9	1.0	0.7	-30.0
Median	3.5	4.0	3.2	3.8	4.2	
Mean	5.8	5.9	5.1	5.9	6.3	
Large						
Shoalhaven	2.2	2.1	4.8	0.9	5.4	535.3
Cairns	2.2	2.9	2.6	2.6	3.6	38.5
Goulburn Valley Water	5.8	5.7	4.4	4.2	5.6	32.1
Coliban Water	0.5	1.1	0.9	1.1	1.3	20.4
Central Highlands Water (Vic)	5.6	5.2	4.0	5.2	6.0	15.5
Townsville	7.2	4.6	6.2	5.9	6.5	10.2
Toowoomba	1.6	1.1	3.1	3.4	3.5	2.9
North East Water	3.2	3.5	3.0	4.0	3.1	-21.9
P&W (Darwin)	1.2	1.0	1.0	1.5	1.1	-27.2
Gippsland Water	1.4	1.1	0.9	0.9	0.5	-50.0
Redland City	1.0	1.4	0.6	1.3	0.6	-53.8
Median	2.2	2.1	3.0	2.6	3.5	
Mean	3.0	2.7	2.9	2.8	3.4	
Medium						
Albury	2.3	2.1	3.4	0.0	21.4	
Queanbeyan	2.2	1.9	0.4	0.3	17.5	6896.0
Dubbo	8.9	9.8	10.0	3.4	15.0	340.2
Clarence Valley	3.4	6.9	3.6	5.3	17.7	233.0
Port Macquarie Hastings	0.0	0.4	0.1	2.4	6.2	155.8
Wagga Wagga (WW)	6.9	7.0	6.2	4.1	8.2	99.8
South Gippsland Water	4.0	4.7	7.0	3.1	5.3	73.9
East Gippsland Water	1.7	0.7	0.9	0.7	1.2	64.3

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Wingecarribee	15.0	7.9	15.0	9.5	12.3	29.7
Wannon Water	1.9	2.6	1.9	2.8	3.4	21.1
Tweed	0.5	0.4	0.5	0.8	1.0	19.8
GWMWater	35.5	23.7	21.1	23.4	26.9	14.7
Coffs Harbour	3.1	11.2	13.7	12.7	13.1	3.4
Fitzroy River Water	12.3	11.6	8.4	7.0	7.2	2.9
Bundaberg	11.0	7.8	3.8	6.3	6.1	-3.2
Lower Murray Water	7.0	9.6	6.2	6.1	5.7	-6.6
Tamworth	6.3	2.4	4.7	4.9	3.6	-27.4
Gladstone	0.1	0.7	0.3	1.0	0.6	-40.0
Mackay	1.7	1.4	1.2	1.1	0.6	-45.5
Fraser Coast	3.4	3.8	4.0	3.2	1.1	-65.6
Eurobodalla	6.0	4.6	1.8		10.1	
MidCoast Council					5.1	
Median	3.4	4.6	3.8	3.3	6.1	
Mean	6.3	5.8	5.4	4.9	8.6	
Small						
Mount Barker		1.2	0.0	0.0	0.2	
Bathurst	4.9	2.6	1.3	1.8	11.0	498.9
Bega Valley	1.9	0.5	1.3	0.3	1.8	420.6
Snowy Monaro			1.9	3.0	14.5	381.7
Goulburn Mulwaree	10.4	9.1	8.4	6.4	22.2	249.0
Cassowary Coast	0.7	0.8	1.4	1.9	5.7	200.0
Orange	13.4	28.3	13.8	9.7	25.5	162.2
Armidale	23.9	14.5	16.1	14.2	32.3	127.5
Whitsunday	3.0	2.7	1.0	1.5	2.4	60.0
Westernport Water	1.5	2.0	2.0	2.1	2.5	23.3
Kempsey	12.4	12.2	9.7	13.1	14.5	10.4
Central Highlands	10.9	13.2	11.5	6.6	7.2	9.1
Livingstone	3.4	2.0	2.2	2.3	2.2	-4.3
Ballina			5.4	3.4	2.7	-21.2
Southern Downs	5.7	5.4	2.8	6.4	4.8	-25.0
Lismore	9.7	8.9	6.3	9.0	6.3	-30.3
Byron	10.9	20.0	8.0	6.1	3.6	-40.8
Gympie	2.3	1.1	0.8	0.9	0.5	-44.4
Western Downs	8.1	6.9	5.1	6.5	3.3	-49.2
P&W (Alice Springs)	1.3	1.7	1.0	1.6	0.5	-66.5
Alexandrina					0.3	
Kal-Boulder (WW)	0.0					
Essential Energy	61.4	68.6	38.5	44.9		
Median	5.7	5.4	2.8	3.4	3.6	
Mean	9.8	10.6	6.6	6.7	7.8	
Very small						

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Carrathool					112.2	
Edward					86.6	
Richmond					67.8	
Orroroo Carrieton					58.8	
Weddin (WW)					56.4	
Palm Island					52.8	
Forbes					42.5	
Longreach					36.8	
Junee (WW)					35.4	
Inverell					33.4	
Mid-Western					33.3	
Pompuraaw					25.2	
Lachlan					24.8	
Wujal Wujal					24.8	
Moree Plains					24.1	
Muswellbrook					22.7	
Warren					22.4	
Gwydir					21.6	
Federation					21.2	
Warrumbungle					21.0	
Bourke					18.8	
Burke					16.7	
Murray Bridge					15.9	
Coota.-Gundagai					15.1	
Gunnedah					14.9	
Cowra					13.4	
Nambucca					12.4	
Narromine					12.1	
Kyogle					11.7	
Upper Lachlan					11.4	
Singleton					10.9	
Cherbourg					10.6	
Tenterfield					10.4	
Mornington					10.0	
Upper Hunter					9.4	
Snowy Valleys					9.0	
Leeton					8.0	
South Burnett					7.3	
Gilgandra					6.8	
Cleve (WW)					6.7	
Bellingen					6.6	
Balonne					6.5	
Balranald					6.2	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Temora (WW)					6.0	
Goondiwindi					5.9	
Roxby Downs					5.7	
Quilpie					5.4	
Cooper Pedy					5.3	
Light (WW)					5.0	
Charters Towers					4.8	
Griffith					4.8	
Greater Hume					4.2	
Hawkesbury (WW)					4.1	
Barcaldine					3.7	
Renmark Paringa (WW)					3.7	
Blayney (WW)					3.4	
Ceduna					3.4	
Carpentaria					3.3	
P&W (Aggregated)					3.1	
Southern Mallee					2.8	
Burdekin					2.7	
Loxton Waikerie (WW)					2.6	
Mareeba					2.4	
Isaac					2.2	
Cabonne					2.2	
North Burnett					1.8	
Yarrabah					1.8	
Richmond Valley					1.7	
Wakefield (WW)					1.4	
Tablelands					1.2	
Barossa					1.2	
Douglas					1.0	
Weipa					1.0	
Lower Eyre (WW)					0.8	
Yorke Peninsula					0.7	
Coorong					0.6	
Tatiara					0.5	
Hinchinbrook					0.4	
P&W (Katherine)					0.3	
Berri					0.3	
Copper Coast (WW)					0.2	
Mount Isa City					0.1	
Adelaide Hills (WW)					0.0	
Adelaide Plains (WW)					0.0	
Alano Water (WW)					0.0	
Barunga (WW)					0.0	

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Onkaparinga					0.0	
Port Adelaide					0.0	
Clare & Gilbert					0.0	
Elliston					0.0	
Franklin Harbour					0.0	
Grant (WW)					0.0	
Kar. East Murray (WW)					0.0	
Kimba (WW)					0.0	
Mount Remarkable					0.0	
Peterborough (WW)					0.0	
Robe (WW)					0.0	
Streaky Bay (WW)					0.0	
Tumby Bay (WW)					0.0	
Hope Vale					0.0	
Kangaroo Island (WW)					0.0	
Kingston (WW)					0.0	
Mid Murray					0.0	
Nara. Lucindale (WW)					0.0	
Northern Areas (WW)					0.0	
Port Augusta (WW)					0.0	
Port Pirie (WW)					0.0	
P&W (Tennant Creek)					0.0	
Goyder (WW)					0.0	
Flinders Ranges (WW)					0.0	
Wattle Range (WW)					0.0	
Wudinna (WW)					0.0	
Median					3.4	
Mean					10.5	

Table A13 A10 – Real losses: service connections (L/service connection/day), by service provider size group, 2020–21 to 2024–25

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Major						
Logan	66.3	70.9	53.9	39.3	60.4	53.7
Greater Western Water		60.0	80.0	80.0	100.0	25.0
Central Coast	68.0	59.0	73.0	72.7	83.0	14.1
Gold Coast	65.5	65.8	70.5	71.6	75.3	5.2
WC (Perth)	71.7	95.0	87.0	89.0	91.4	2.7
South East Water	47.0	65.0	68.0	65.0	65.0	0.0
Yarra Valley Water	37.0	40.0	49.0	51.0	50.0	-2.0
Sydney Water	74.0	77.0	80.0	83.0	79.0	-4.8
Unitywater	52.7	40.1	49.8	59.8	55.4	-7.4
Hunter Water	64.0	67.0	83.0	76.0	70.0	-7.9
SA Water	85.0	77.0	73.0	73.0	60.0	-17.8
Urban Utilities	61.0	67.0	67.0	65.0	52.0	-20.0
Barwon Water	24.0	30.0	59.0	59.0	45.0	-23.7
Icon Water	55.0	52.0	72.0	66.0	39.0	-40.9
TasWater	272.0	308.0	319.0			
Median	64.0	65.8	72.0	68.8	62.7	
Mean	72.7	78.3	85.6	67.9	66.1	
Large						
Central Highlands Water (Vic)	50.0	50.0	32.0	46.0	60.0	30.4
Cairns	34.8	64.5	77.7	121.0	138.5	14.5
WC (Mandurah)	45.3	58.3	44.3	65.5	71.9	9.8
Gippsland Water	70.0	72.0	84.0	78.0	80.0	2.6
North East Water	51.0	44.0	59.0	79.0	72.0	-8.9
Coliban Water	70.0	40.0	50.0	90.0	81.5	-9.4
Toowoomba	96.3	98.6	42.7	35.9	32.0	-10.9
P&W (Darwin)	297.0	281.0	362.0	270.0	237.0	-12.2
Goulburn Valley Water	107.0	78.0	93.0	102.0	87.0	-14.7
Redland City	18.4	28.5	16.2	55.7	45.6	-18.1
Townsville	152.9	86.8	190.8	66.4	53.6	-19.3
Shoalhaven	52.0	90.0	74.0	79.2	61.2	-22.7
Median	52.0	68.3	66.5	78.5	72.0	
Mean	81.8	82.6	93.8	90.7	85.0	
Medium						
Queanbeyan	27.0	42.0	18.0	9.0	73.0	708.4
Mackay	228.1	116.4	99.1	143.9	287.3	99.7
Lower Murray Water	47.6	66.9	129.5	109.5	131.2	19.8
Fitzroy River Water	170.0	224.0	220.8	146.1	167.5	14.6
MidCoast Council	22.0	61.0	60.0	49.8	57.0	14.5
East Gippsland Water	56.0	47.0	50.0	50.0	55.5	11.0
Port Macquarie Hastings	64.0	70.0	13.0	16.1	17.1	6.3

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Tamworth	82.0	61.0	48.0	56.4	57.1	1.3
South Gippsland Water	118.9	119.5	111.0	129.3	126.2	-2.4
GWMWater	70.0	90.0	110.0	138.0	131.9	-4.4
Bundaberg	135.4	59.2	133.3	118.0	108.3	-8.2
Fraser Coast	53.1	59.0	48.6	40.6	34.8	-14.3
Clarence Valley	47.0	110.0	150.0	101.5	79.5	-21.6
Wannon Water	70.0	70.0	70.0	90.0	62.0	-31.1
Gladstone	60.3	90.3	67.2	70.8	44.3	-37.4
Riverina Water (W)	63.0	101.0	100.0	70.3	42.0	-40.2
Tweed	109.0	146.0	174.0	114.5	62.7	-45.3
Wingecarribee	76.0	88.0	69.0	80.5	41.0	-49.1
Albury	23.0	17.0	20.0	33.2	1.3	-96.0
Coffs Harbour	38.0	45.0	45.0	42.1		
Dubbo	106.0	77.0				
Eurobodalla	50.0	54.0	51.0		10.6	
Median	63.5	70.0	69.0	75.7	59.6	
Mean	78.0	82.5	85.1	80.5	79.5	
Small						
Goulburn Mulwaree	12.0	38.0	40.0	9.5	42.9	351.5
Kempsey	45.0	35.0	57.0	55.0	122.3	122.4
Bega Valley	41.0	46.0	49.0	52.8	94.0	77.9
Lismore	75.0	108.0	161.0	102.0	156.0	53.0
Gympie	131.9	117.6	170.7	156.1	230.8	47.9
Armidale	186.0	46.0		56.7	76.6	35.0
WC (Geraldton)	234.4	226.8	212.9	238.9	294.7	23.4
Orange	29.0	35.0	43.0	47.0	57.8	23.0
Goldenfields Water (W)	167.0	146.0	214.0	173.0	204.0	17.9
WC (Australind/Eaton)	168.4	104.9	137.4	147.2	171.8	16.7
WC (Albany)	76.5	84.5	66.4	62.0	68.3	10.2
Whitsunday	220.1	247.0	192.4	212.0	225.8	6.5
Cassowary Coast	372.5	358.4	415.7	457.7	475.0	3.8
Bathurst			144.0	126.5	125.8	-0.6
P&W (Alice Springs)	208.0	100.0	79.0	205.8	201.0	-2.3
Byron	44.0	26.0	69.0	75.8	65.6	-13.5
Livingstone	166.2	181.1	197.4	192.2	159.4	-17.1
Busselton (W)	127.0	177.0	145.0	177.0	144.0	-18.6
WC (Kal.-Boulder) (W)	79.6	100.2	141.4	92.9	63.6	-31.6
Central Highlands		304.0	246.8	372.1	250.6	-32.7
Aqwest-Bunbury (W)	103.0	107.0	140.0	137.0	90.0	-34.3
Ballina	117.0	112.0	104.0	70.3	41.8	-40.6
Southern Downs	106.5	125.3	141.5	107.0	53.7	-49.8
Western Downs	118.7	134.5	111.1	52.8	7.2	-86.4
Essential Energy	67.0	94.0	72.0	72.0		

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Westernport Water	11.0	31.0	18.0	5.0		
Median	111.8	107.0	140.0	104.5	124.0	
Mean	121.1	123.4	134.8	132.9	142.6	

Table A14 HE_N1 – Total greenhouse gas emissions reported under the NGER scheme, by service provider size group in 2024–25

This indicator is introduced from 2024–25 as a new indicator following the 2020 NPR Framework Indicator Review, with no historical data being collected pre-2024–25.

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Major						
WC (Perth)	-	-	-	-	462,923	-
Sydney Water	-	-	-	-	292,714	-
SA Water	-	-	-	-	215,183	-
Logan	-	-	-	-	170,338	-
Urban Utilities	-	-	-	-	117,006	-
Unitywater	-	-	-	-	78,229	-
Central Coast	-	-	-	-	69,239	-
TasWater	-	-	-	-	39,683	-
Greater Western Water	-	-	-	-	38,841	-
Hunter Water	-	-	-	-	35,147	-
Icon Water	-	-	-	-	34,247	-
South East Water	-	-	-	-	30,733	-
Yarra Valley Water	-	-	-	-	23,455	-
Barwon Water	-	-	-	-	7,811	-
Median	-	-	-	-	54,461	
Mean	-	-	-	-	115,396	
Large						
Goulburn Valley Water	-	-	-	-	37,400	-
Shoalhaven	-	-	-	-	30,401	-
Gippsland Water	-	-	-	-	29,551	-
Coliban Water	-	-	-	-	29,077	-
P&W (Darwin)	-	-	-	-	15,217	-
WC (Mandurah)	-	-	-	-	15,125	-
Central Highlands Water	-	-	-	-	14,738	-
North East Water	-	-	-	-	11,417	-
Median	-	-	-	-	22,147	
Mean	-	-	-	-	22,866	
Medium						
Port Macquarie Hastings	-	-	-	-	19,557	-
Tamworth	-	-	-	-	19,263	-
Lower Murray Water	-	-	-	-	15,238	-
GWMWater	-	-	-	-	14,869	-
Tweed	-	-	-	-	13,272	-
Dubbo	-	-	-	-	8,416	-
East Gippsland Water	-	-	-	-	6,387	-
South Gippsland Water	-	-	-	-	6,211	-
Wingecarribee	-	-	-	-	6,087	-
Queanbeyan	-	-	-	-	5,000	-

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Clarence Valley	-	-	-	-	2,798	-
Mackay	-	-	-	-	-	-
MidCoast Council	-	-	-	-	-	-
Eurobodalla	-	-	-	-	-	-
Coffs Harbour	-	-	-	-	-	-
Median	-	-	-	-	8,416	
Mean	-	-	-	-	10,645	
Small						
Kempsey	-	-	-	-	12,107	-
P&W (Alice Springs)	-	-	-	-	10,266	-
Ballina	-	-	-	-	8,686	-
Goulburn Mulwaree	-	-	-	-	8,681	-
Bega Valley	-	-	-	-	8,661	-
Essential Energy	-	-	-	-	7,149	-
Southern Downs	-	-	-	-	6,277	-
WC (Geraldton)	-	-	-	-	5,713	-
Lismore	-	-	-	-	5,651	-
Westernport Water	-	-	-	-	5,598	-
WC (Albany)	-	-	-	-	5,417	-
Cassowary Coast	-	-	-	-	5,159	-
Western Downs	-	-	-	-	5,108	-
Orange	-	-	-	-	5,055	-
Byron	-	-	-	-	5,043	-
WC (Australind/Eaton)	-	-	-	-	3,436	-
Gympie	-	-	-	-	3,380	-
Bathurst	-	-	-	-	1,239	-
Armidale	-	-	-	-	872	-
Snowy Monaro	-	-	-	-	-	-
Median	-	-	-	-	5,598	
Mean	-	-	-	-	5,974	

Table A15 H3 – Percentage of population where microbiological compliance was achieved, by service provider size group, 2020–21 to 2024–25

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Major						
Barwon Water	100.0	100.0	100.0	100.0	100.0	0.0
Central Coast	100.0	100.0	100.0	100.0	100.0	0.0
Gold Coast	100.0	100.0	100.0	100.0	100.0	0.0
Greater Western Water		100.0	100.0	100.0	100.0	0.0
Hunter Water	100.0	100.0	100.0	100.0	100.0	0.0
Icon Water	100.0	100.0	100.0	100.0	100.0	0.0
Logan	100.0	100.0	100.0	100.0	100.0	0.0
SA Water	100.0	100.0	100.0	100.0	100.0	0.0
South East Water	99.9	100.0	99.9	100.0	100.0	0.0
Sydney Water	100.0	100.0	100.0	100.0	100.0	0.0
Unitywater	100.0	100.0	100.0	100.0	100.0	0.0
Urban Utilities	100.0	100.0	100.0	100.0	100.0	0.0
WC (Perth)	100.0	100.0	100.0	100.0	100.0	0.0
Yarra Valley Water	100.0	100.0	100.0	100.0	100.0	0.0
Median	100.0	100.0	100.0	100.0	100.0	
Mean	100.0	100.0	100.0	100.0	100.0	
Large						
Cairns	100.0	100.0	100.0	100.0	100.0	0.0
Gippsland Water	99.0	100.0	100.0	100.0	100.0	0.0
Central Highlands Water (Vic)	99.8	100.0	100.0	100.0	100.0	0.0
Coliban Water	100.0	100.0	95.0	100.0	100.0	0.0
Goulburn Valley Water	99.5	100.0	100.0	100.0	100.0	0.0
North East Water	100.0	100.0	99.9	100.0	100.0	0.0
P&W (Darwin)	100.0	100.0	100.0	100.0	100.0	0.0
Redland City	100.0	100.0	100.0	100.0	100.0	0.0
Shoalhaven	100.0	100.0	100.0	100.0	100.0	0.0
Toowoomba	100.0	100.0	100.0	100.0	100.0	0.0
Townsville	100.0	100.0	100.0	100.0	100.0	0.0
WC (Mandurah)	100.0	100.0	100.0	100.0	100.0	0.0
Median	100.0	100.0	100.0	100.0	100.0	
Mean	99.9	100.0	99.6	100.0	100.0	
Medium						
South Gippsland Water	100.0	100.0	100.0	94.5	100.0	5.8
MidCoast Council	100.0	100.0	100.0	97.0	100.0	3.1
Albury	100.0	100.0	100.0	100.0	100.0	0.0
Wannon Water	100.0	100.0	100.0	100.0	100.0	0.0
Tweed	100.0	100.0	100.0	100.0	100.0	0.0
Tamworth	100.0	100.0		100.0	100.0	0.0
Fitzroy River Water	100.0	100.0	100.0	100.0	100.0	0.0
Riverina Water (W)	100.0	100.0	100.0	100.0	100.0	0.0

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Queanbeyan	100.0	100.0	100.0	100.0	100.0	0.0
Port Macquarie Hastings	100.0	100.0		100.0	100.0	0.0
Mackay	100.0	100.0	100.0	100.0	100.0	0.0
GWMWater	100.0	97.0	100.0	100.0	100.0	0.0
Gladstone	100.0	100.0	100.0	100.0	100.0	0.0
East Gippsland Water	100.0	100.0	100.0	100.0	100.0	0.0
Dubbo	100.0	100.0	100.0	100.0	100.0	0.0
Coffs Harbour	100.0	100.0	100.0	100.0	100.0	0.0
Clarence Valley	100.0	100.0	100.0	100.0	100.0	0.0
Wingecarribee	100.0	100.0	100.0	100.0	100.0	0.0
Fraser Coast	100.0	100.0	100.0	100.0	99.6	-0.4
Bundaberg	100.0	100.0	99.9	100.0	99.4	-0.6
Lower Murray Water	100.0	100.0	100.0	100.0	99.0	-1.0
Eurobodalla	100.0	100.0	100.0		100.0	
Median	100.0	100.0	100.0	100.0	100.0	
Mean	100.0	99.9	100.0	99.6	99.9	
Small						
Aqwest-Bunbury (W)	100.0	100.0	100.0	100.0	100.0	0.0
Armidale	100.0	100.0	100.0	100.0	100.0	0.0
Westernport Water	100.0	100.0	100.0	100.0	100.0	0.0
Western Downs	100.0	100.0	100.0	100.0	100.0	0.0
WC (Kal.-Boulder) (W)	100.0	100.0	100.0	100.0	100.0	0.0
WC (Geraldton)	100.0	100.0	100.0	100.0	100.0	0.0
WC (Australind/Eaton)	100.0	100.0	100.0	100.0	100.0	0.0
WC (Albany)	100.0	100.0	100.0	100.0	100.0	0.0
Snowy Monaro	100.0	100.0	100.0	100.0	100.0	0.0
P&W (Alice Springs)	100.0	100.0	100.0	100.0	100.0	0.0
Orange	100.0	100.0	100.0	100.0	100.0	0.0
Livingstone	100.0	100.0	100.0	100.0	100.0	0.0
Lismore	100.0	100.0	100.0	100.0	100.0	0.0
Kempsey	100.0	100.0	100.0	100.0	100.0	0.0
Gympie	100.0	100.0	100.0	100.0	100.0	0.0
Goulburn Mulwaree	100.0	100.0	100.0	100.0	100.0	0.0
Goldenfields Water (W)	100.0	100.0	100.0	100.0	100.0	0.0
Central Highlands	100.0	100.0	100.0	100.0	100.0	0.0
Cassowary Coast	100.0	100.0	100.0	100.0	100.0	0.0
Byron	100.0	100.0	100.0	100.0	100.0	0.0
Busselton (W)	100.0	100.0	100.0	100.0	100.0	0.0
Bega Valley	100.0	100.0	100.0	100.0	100.0	0.0
Bathurst	100.0	100.0	100.0	100.0	100.0	0.0
Ballina	100.0	100.0	100.0	100.0	100.0	0.0
Whitsunday	100.0	100.0	100.0	100.0	100.0	0.0
Southern Downs	100.0	100.0	100.0	100.0	99.9	-0.1

Service provider	2020–21	2021–22	2022–23	2023–24	2024–25	Change from 2023–24 (%)
Essential Energy	100.0	100.0	100.0	100.0		
Median	100.0	100.0	100.0	100.0	100.0	
Mean	100.0	100.0	100.0	100.0	100.0	